

APS MONTHLY REPORT TO THE DAIL COMMISSIONER

April 2015

To: Susan Wehry
Commissioner, Department of Disabilities, Aging and Independent Living

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Date: May 30, 2015

The Adult Protective Services (APS) program provides monthly reports at the request of the DAIL Commissioner. This is the monthly report for April 2015. The data table and attached charts derived from it provide information on the APS program from November 2014 to April 2015. Appendix A provides definitions for the data elements used in this report.

Notes on Report Data

There are no trends in the data that require immediate action at this time. The data shows that APS staff continues to make steady progress in reducing the number of open cases.

The APS Program Chief, John Bouthillette, left his position on May 15th, approximately 1 year after his start with the program. John did an amazing job as chief, leading the APS team through a phenomenal period of improvement. I will be serving as interim chief until a replacement is named, with APS Investigator Kia Thrasher assisting me in the management of the program.

Data Table

Month	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15
Intakes Entered	305	345	325	363	356	315
APS Closed Contacts	173	216	174	215	217	193
APS Closed Contacts Referred to S&C for Investigation	92	103	79	111	105	94
Intakes Referred to APS Investigation	126	129	151	145	133	118
Completed APS Investigations	139	168	117	133	144	143
Substantiated APS Investigations	17	44	20	8	20	12
Unsubstantiated APS Investigations	122	124	97	125	124	131
Perpetrators Placed on Adult Abuse Registry	6	15	12	8	20	11
Total Open APS Cases (Average)	354	296	281	289	292	261
APS Investigator Caseload (Average)	32	27	26	26	27	24
Minimum APS Investigator Caseload	22	13	12	15	15	11
Maximum APS Investigator Caseload	40	44	53	51	46	40
Age of Open Caseload as of Date:	11/3/2014	12/1/2014	1/21/2015	3/20/2015	4/1/2015	5/5/2015
# Cases Open on Date Specified	359	265	282	289	299	236
# Open Cases < 90 Days Old	219	169	174	183	186	137
# Open Cases between 90 and 120 Days Old	37	65	25	23	20	25
# Open Cases > 120 Days Old	103	31	83	83	93	74
% Open Cases < 90 Days Old	61.0%	63.8%	61.7%	63.3%	62.2%	58.1%
% Open Cases Between 90 and 120 Days Old	10.3%	24.5%	8.9%	8.0%	6.7%	10.6%
% Open Cases > 120 Days Old	28.7%	11.7%	29.4%	28.7%	31.1%	31.4%

Chart 1: Minimum, Maximum and Average APS Investigator Caseload Past Six Months

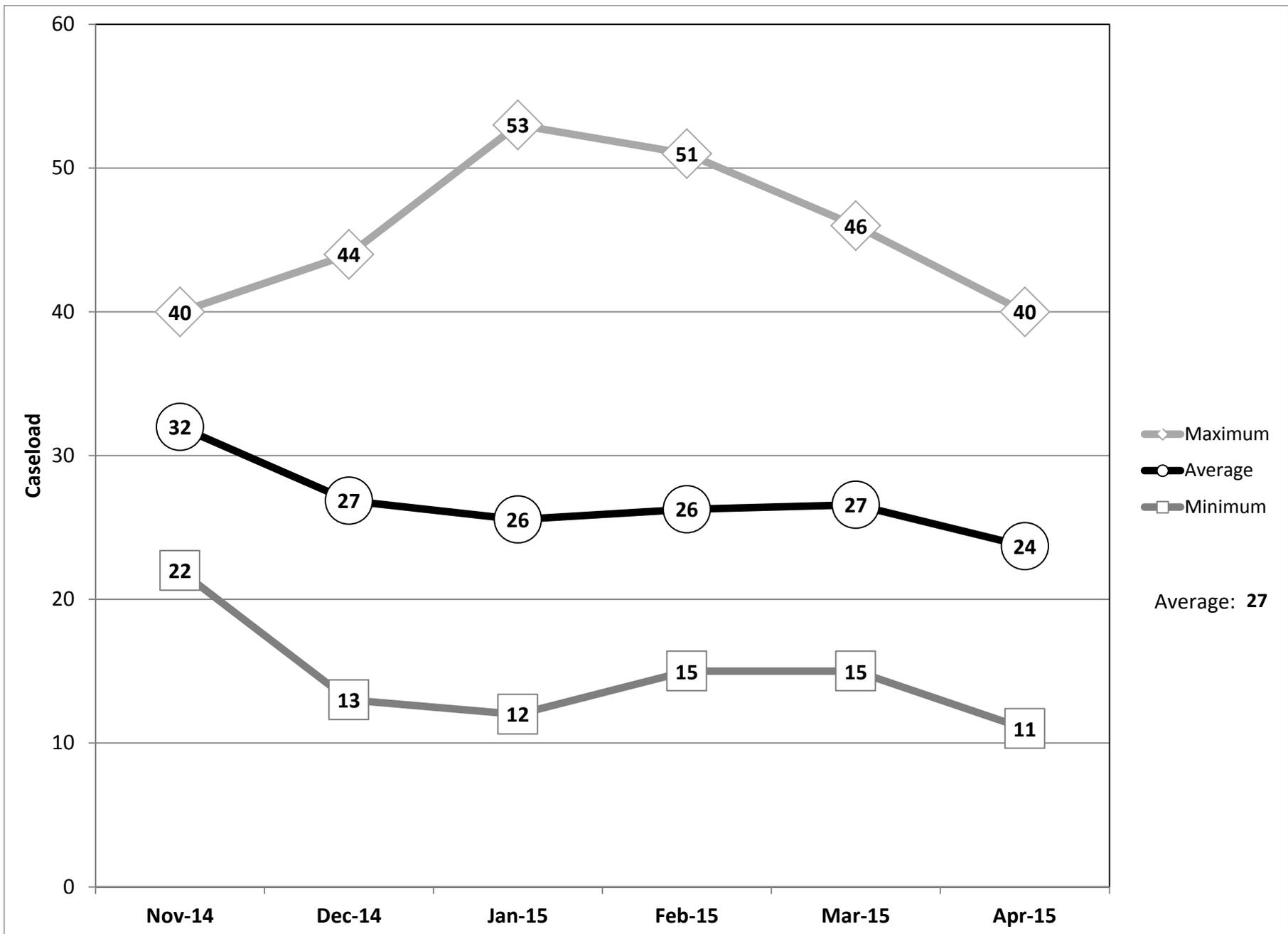


Chart 2: Division Intakes, APS Closures and Average Open APS Cases Past Six Months

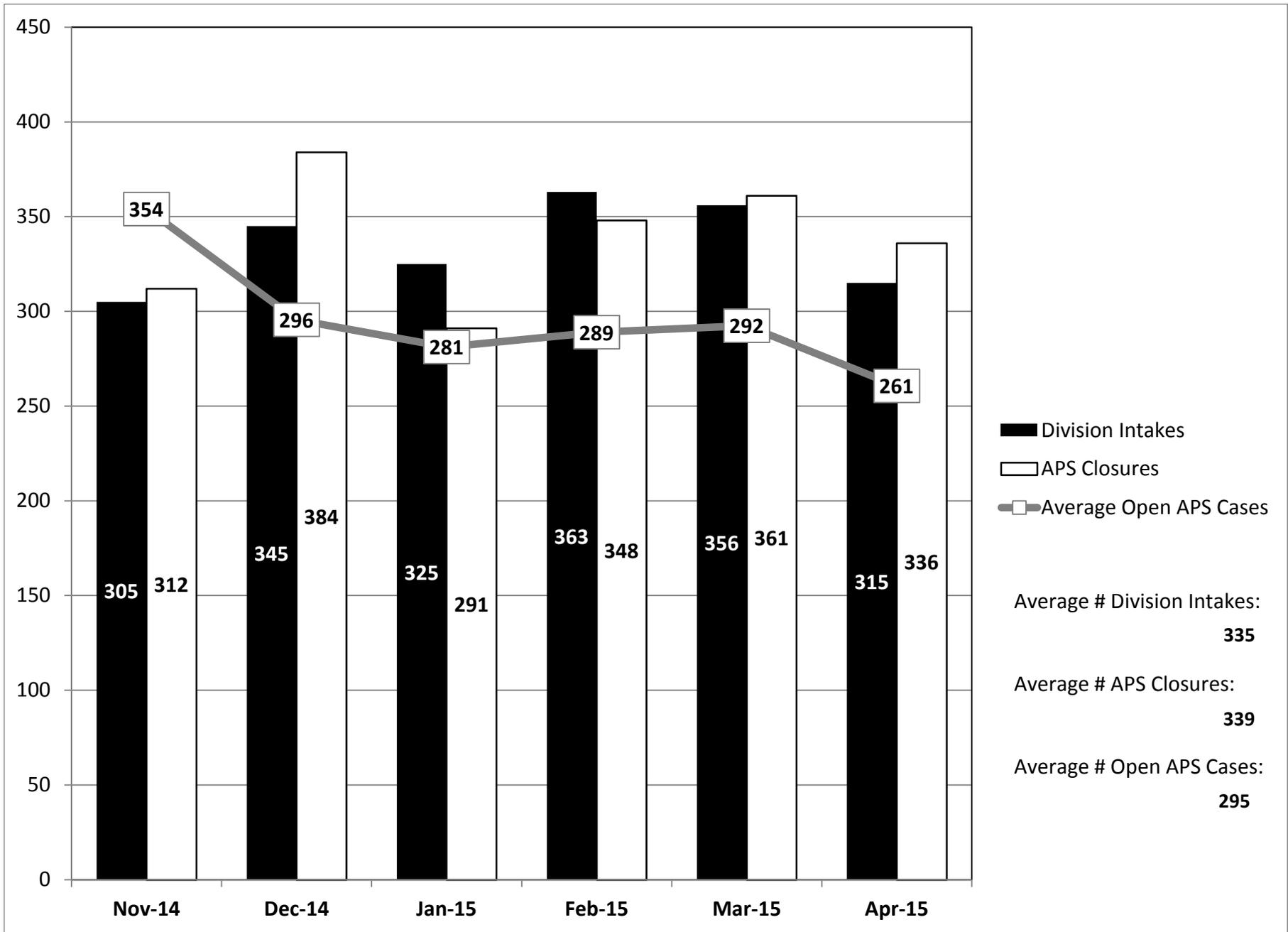


Chart 3: Intakes Referred to Investigation Past Six Months

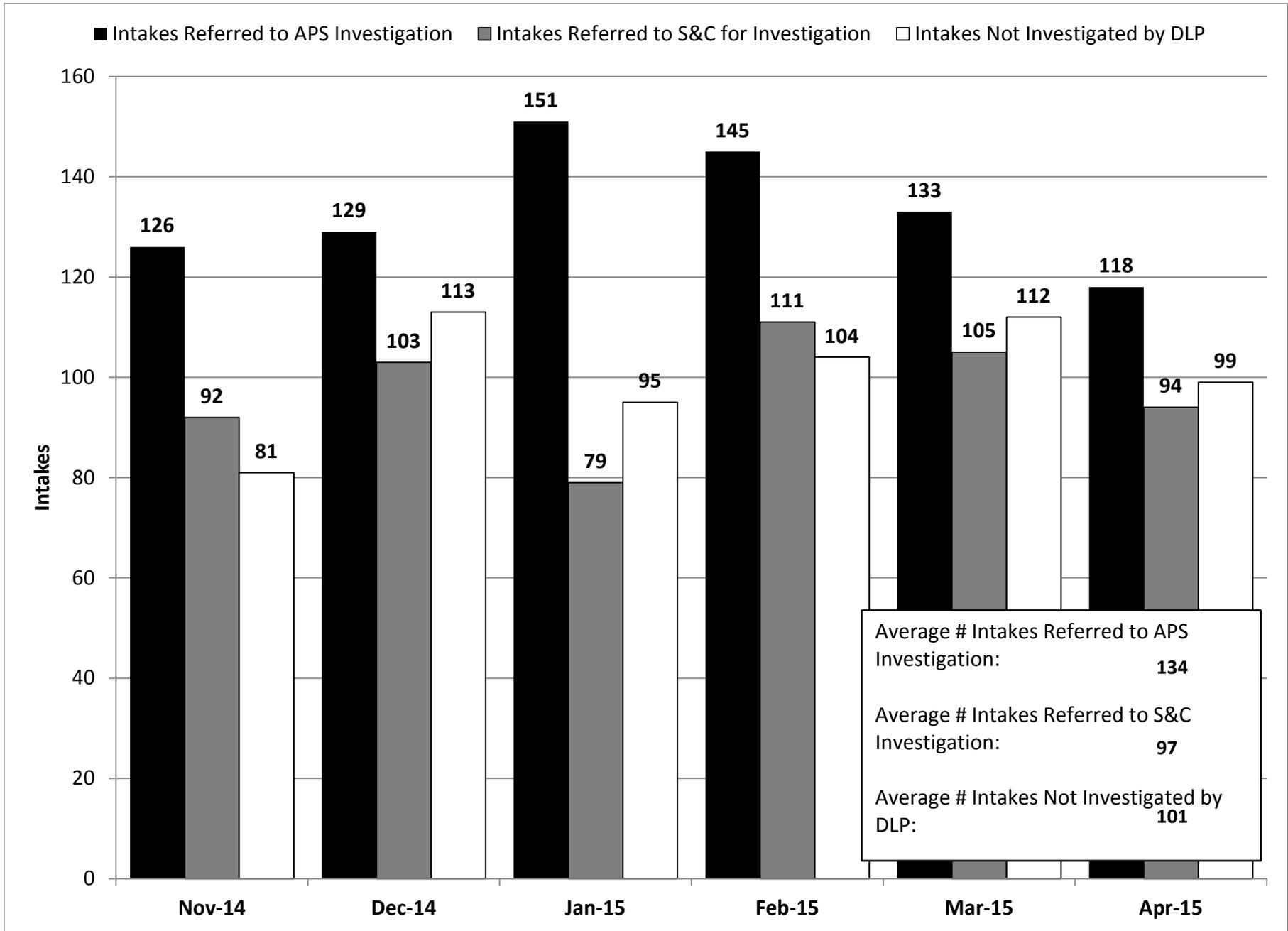


Chart 4: Percent Intakes Referred to Investigation Past Six Months

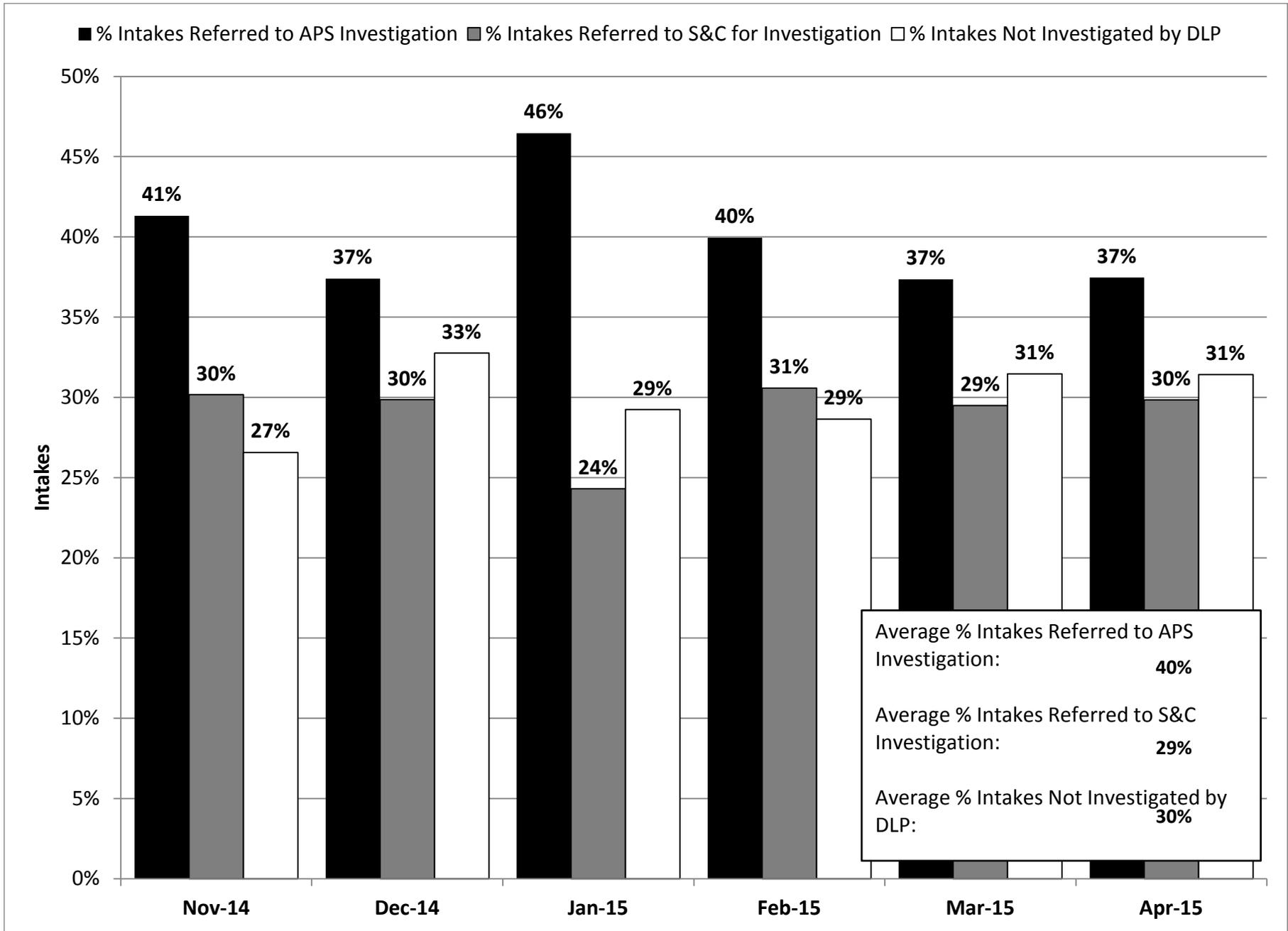


Chart 5: Number Open Cases in Three Age Categories (Point in Time Measurement for Dates Specified)

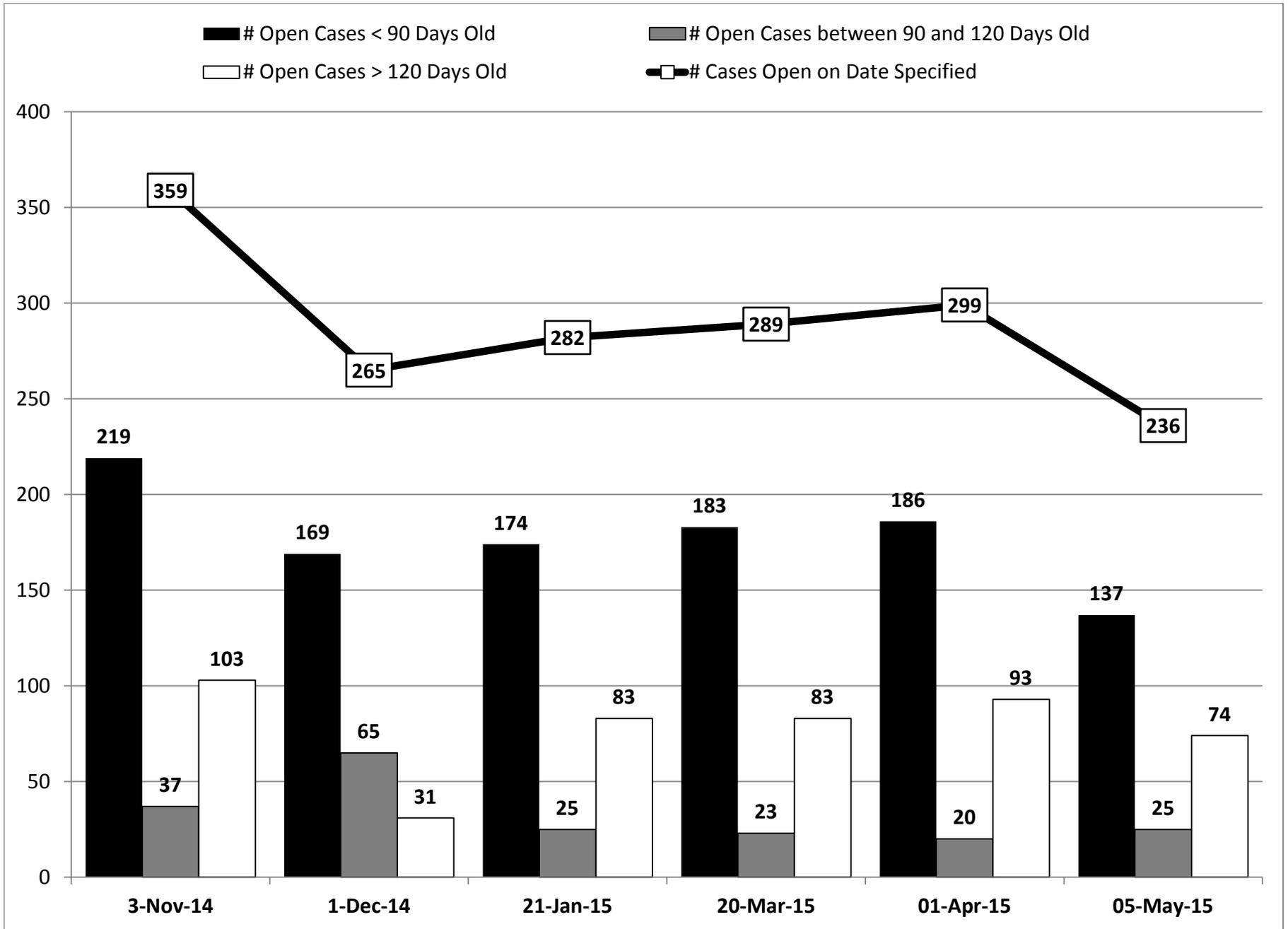


Chart 6: Percent Open Cases in Three Age Categories (Point in Time Measurement for Dates Specified)

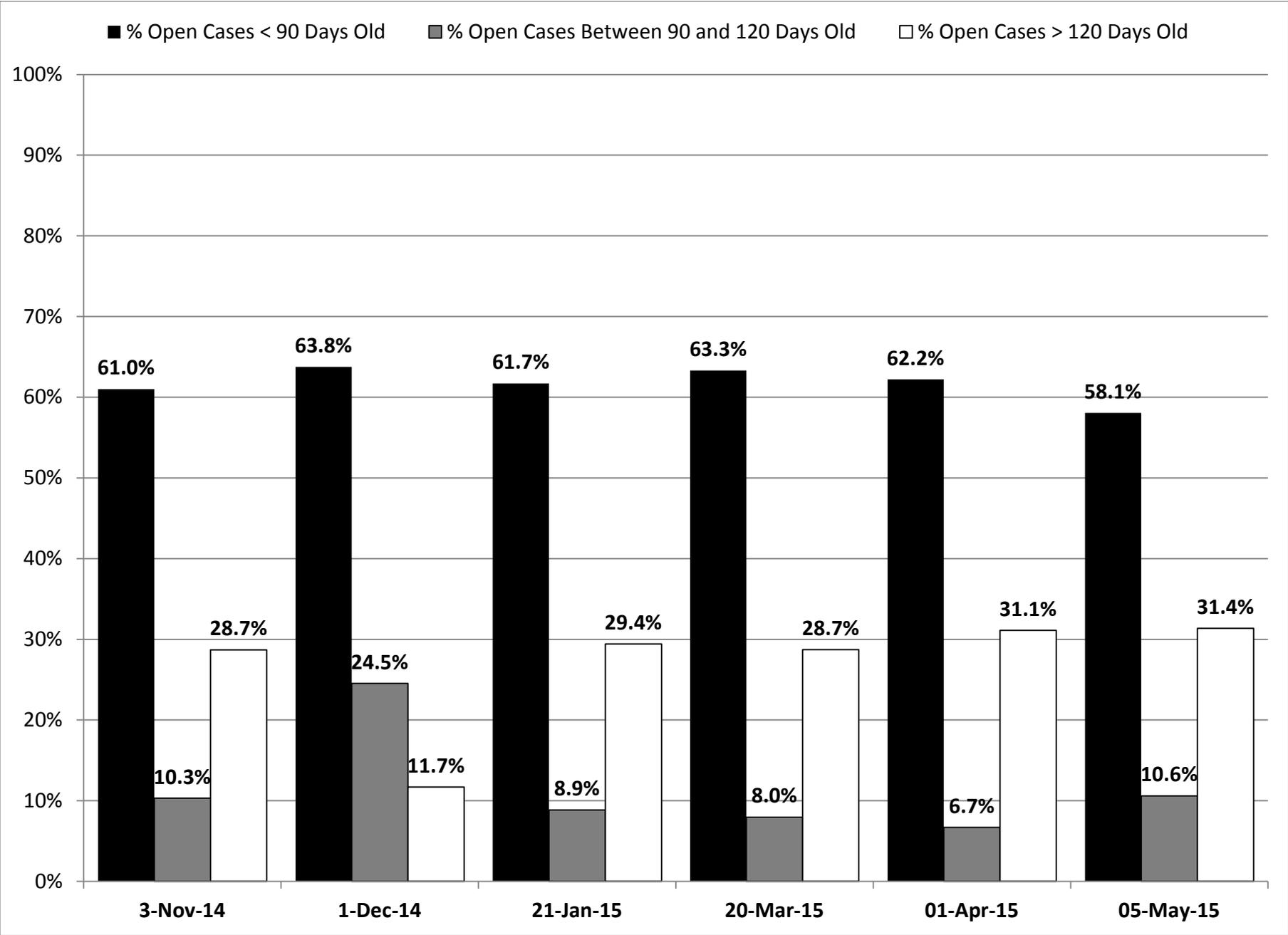


Chart 7: Number of APS Investigations Substantiated and Not Substantiated Past Six Months

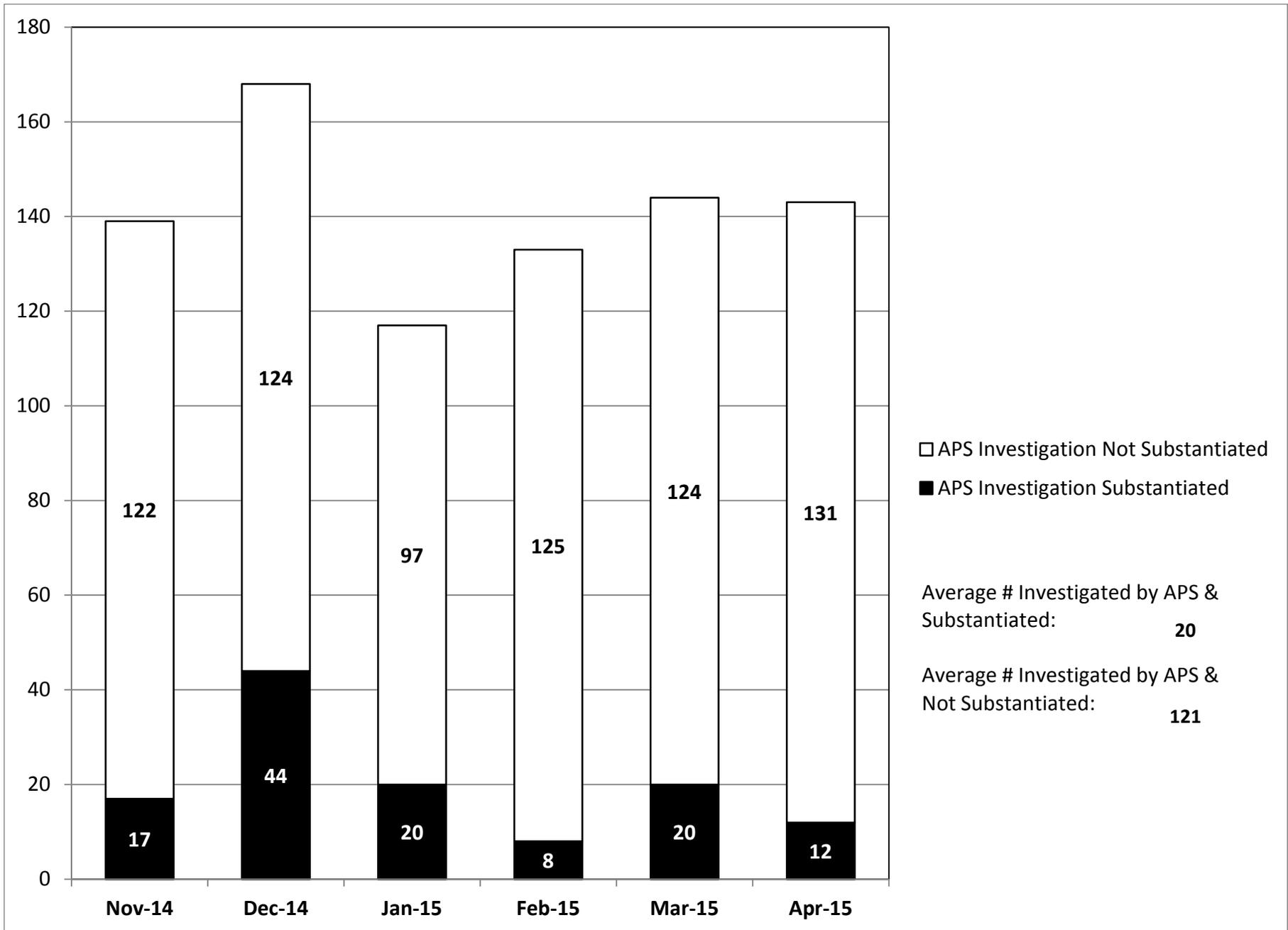


Chart 8: Percent of APS Investigations Substantiated and Not Substantiated Past Six Months

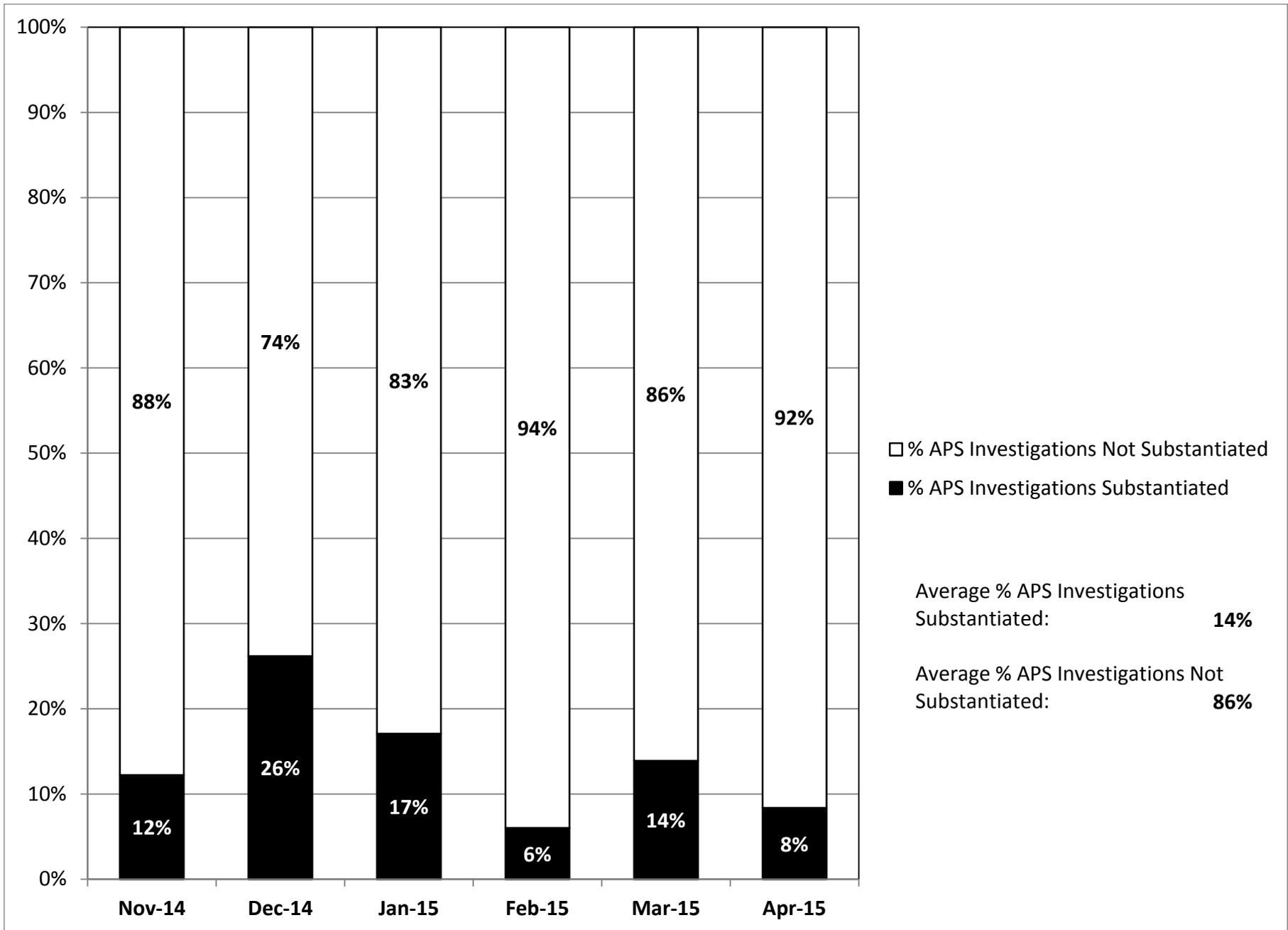
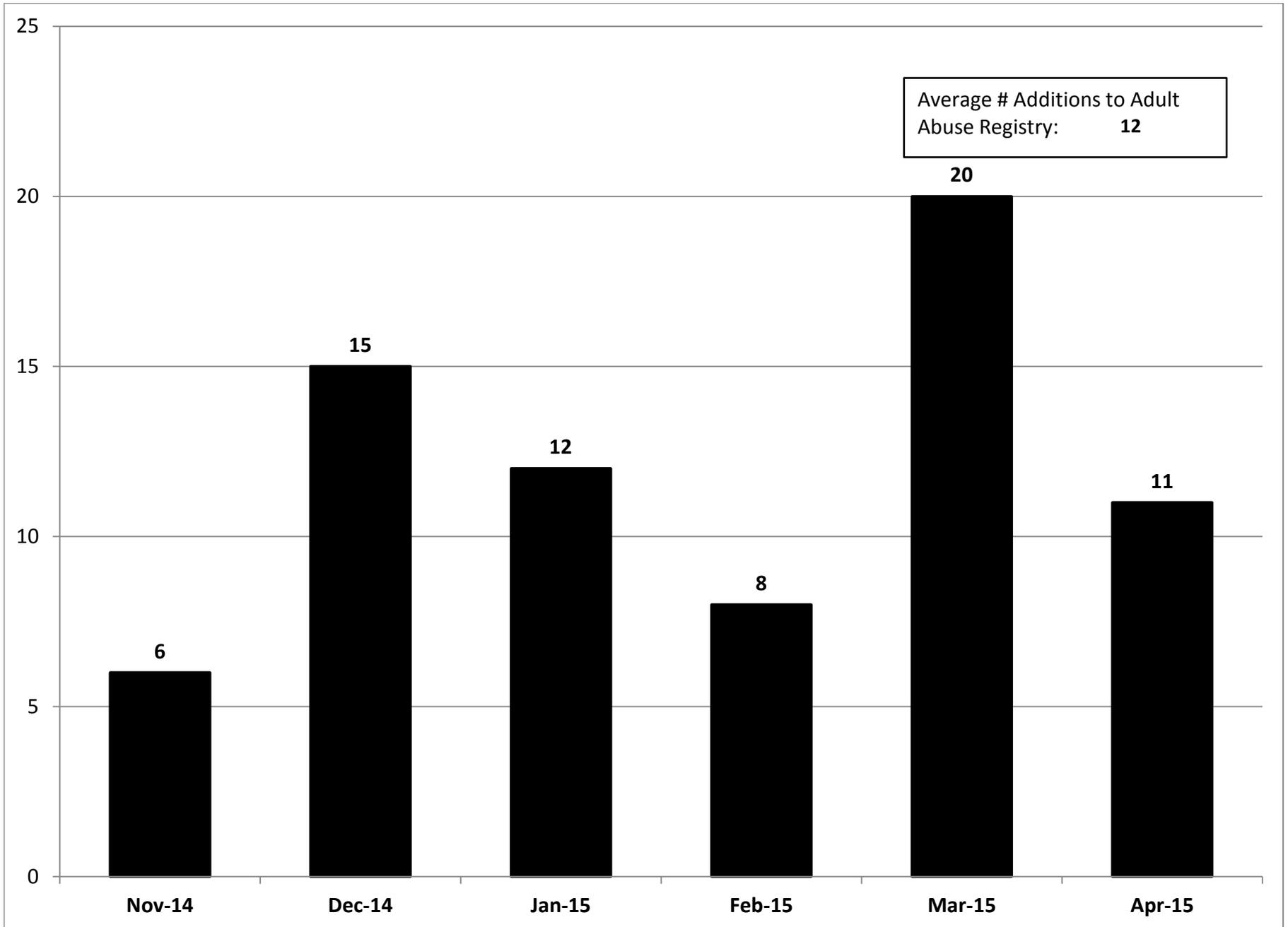


Chart 9: Adult Abuse Registry Additions Past Six Months



Appendix A

Definitions for Data Elements

All Closed Contacts: The number of intakes closed without investigation because the alleged victim is not a vulnerable adult and/or the situation described does not involve abuse, neglect, or exploitation.

Caseload (Average): The average caseload for investigators during the month.

Closed Contacts Referred to S&C: The number of intakes not investigated by APS but referred to Survey and Certification (S&C) because they pertain to a licensed facility.

Completed Investigations: The total number of investigations completed.

Intakes Entered: The total number of intakes received by the Division of Licensing and Protection during the month through web intake, fax, phone, and mail.

Intakes Referred for Investigation: The number of intakes referred to an APS Investigator for investigation.

Maximum Investigator Caseload: The maximum number of open cases for an investigator across all investigators during the month.

Minimum Investigator Caseload: The minimum number of open cases for an investigator across all investigators during the month.

Open Cases < 90 Days Old; Open Cases Between 90 and 120 Days Old; Open Cases > 120 Days Old: For Charts 5 and 6, the number or percentage of cases falling into these three categories. These ages are based on the number of days since the investigation was assigned.

Perpetrators Placed on Registry: The number of individuals placed on the registry after they have been substantiated and no appeal has been filed, or after they have been substantiated and their appeals have been heard and denied.

Substantiated Investigations: The number of investigations that have been completed and are substantiated because the APS Investigator determined a vulnerable adult has been abused, neglected, and/or exploited by a perpetrator.

Total Open Cases (Average): The average number of cases open during the month.

Unsubstantiated Investigations: The number of investigations that have been completed and were not substantiated by the APS Investigator.