



AGENCY OF HUMAN SERVICES
DEPARTMENT OF DISABILITIES, AGING AND INDEPENDENT LIVING

Division of Licensing and Protection

HC 2 South, 280 State Drive

Waterbury, VT 05671-2060

<http://www.dail.vermont.gov>

Survey and Certification Voice/TTY (802) 241-0480

Survey and Certification Fax (802) 241-0343

Survey and Certification Reporting Line: (888) 700-5330

To Report Adult Abuse: (800) 564-1612

July 27, 2023

Mr. Chadd Viger, Manager
Serenity House
Po Box 207
Wallingford, VT 05773-0207

Dear Mr. Viger:

Enclosed is a copy of your acceptable plans of correction for the survey conducted on **July 17, 2023**. Please post this document in a prominent place in your facility.

We may follow up to verify that substantial compliance has been achieved and maintained. If we find that your facility has failed to achieve or maintain substantial compliance, remedies may be imposed.

Sincerely,

A handwritten signature in cursive script that reads "Pamela M. Cota, RN".

Pamela M. Cota, RN
Licensing Chief

Division of Licensing and Protection

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0524	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 07/17/2023
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NAME OF PROVIDER OR SUPPLIER SERENITY HOUSE	STREET ADDRESS, CITY, STATE, ZIP CODE PO BOX 207 WALLINGFORD, VT 05773
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
T 001	Initial Comments An unannounced on-site re-licensure survey in conjunction with two complaint investigations was conducted by the Division of Licensing and Protection on 7/17/23. The following regulatory violations were identified related to the re-licensing survey:	T 001		
T 174 SS=F	IX.9.6.d Physical Plant 9.6 Plumbing 9.6.d Hot water temperatures shall not exceed 120 degrees Fahrenheit in resident areas This REQUIREMENT is not met as evidenced by: Based on observation and staff interview there was a failure to ensure water temperatures did not exceed 120 degrees Fahrenheit in resident areas of the Therapeutic Community Residence (TCR). Findings include: Per observation on 7/17/23 at 10:40 AM water temperatures exceeded the recommended 120 degrees Fahrenheit in two resident areas. Resident restroom #1 located on the second-floor water temperature was noted to be 131.2 degrees Fahrenheit, and resident restroom #2 located on the second-floor water temperature was noted to be 126.4 degrees Fahrenheit. This observation was confirmed by the manager at the time of findings.	T 174	In reference to deficiency T174, Recovery House has the following response: On 7/17/23, Recovery House immediately responded to the water temperatures by turning down the thermostat of the water heater. As a future preventative measure, Recovery House will further train and educate the facilities manager. The facilities manager will audit the water temp monthly, to ensure correct temperatures. The Operations Coordinator will ensure this is done routinely. Tag T174 accepted on 07-27-2023 S. Ross RN <i>Chadd Viger</i> CEO	7/27/23

Division of Licensing and Protection LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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