DEPARTMENT OF DISABILITIES, AGING AND INDEPENDENT LIVING

Division of Licensing and Protection
HC 2 South, 280 State Drive
Waterbury, VT 05671-2060
http://www.dail.vermont.gov
Survey and Certification Voice/TTY (802) 241-0480
Survey and Certification Fax (802) 241-0343
Survey and Certification Reporting Line: (888) 700-5330
To Report Adult Abuse: (800) 564-1612

December 14, 2017

Ms. Kathrynn Titus, Manager Cathedral Square Senior Living 3 Cathedral Square Burlington, VT 05401-4429

Dear Ms. Titus:

Enclosed is a copy of your acceptable plans of correction for the survey conducted on November 14, 2017. Please post this document in a prominent place in your facility.

We may follow-up to verify that substantial compliance has been achieved and maintained. If we find that your facility has failed to achieve or maintain substantial compliance, remedies may be imposed.

Sincerely,

Pamela M. Cota, RN

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Licensing Chief



Division of Licensing and Protection STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: _____ B. WING 1001 11/14/2017 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 3 CATHEDRAL SQUARE CATHEDRAL SQUARE SENIOR LIVING BURLINGTON, VT 05401 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5)(EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) R100 Initial Comments: R100 The Division of Licensing and Protection conducted an unannounced onsite re-licensing survey on 11/14/17. A regulatory violation was cited as a result. Effective immediately, Nov 21st Staff have been re-educated 2017 to RCH Regulation 5.10.9(3). R171 V. RESIDENT CARE AND HOME SERVICES R171 SS=E 5.10 Medication Management 5.10.g Homes must establish procedures for This re-education took documentation sufficient to indicate to the place at the first shift-to physician, registered nurse, certified manager or representatives of the licensing agency that the Shift report after DNS medication regimen as ordered is appropriate and effective. At a minimum, this shall include: was made aware of the (1) Documentation that medications were deficiency and continued administered as ordered; on a daily basis at (2) All instances of refusal of medications. including the reason why and the actions taken by every Shight-to-Shift report for the following the home; (3) All PRN medications administered, including the date, time, reason for giving the medication, and the effect; week. The faculity also (4) A current list of who is administering medications to residents, including staff to whom held a mandatory a nurse has delegated administration; and Staff meeting on Dec. 5th and documentation of PRN medication was further discussed. Minutes of the meeting will be documented (5) For residents receiving psychoactive medications, a record of monitoring for side effects. (6) All incidents of medication errors. This REQUIREMENT is not met as evidenced and made available to Based on staff interview and record review, the facility failed to ensure that procedures for documentation are sufficient to indicate to the Division of Licensing and Protection TITLE (X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

ministrator

Division of Licensing and Protection STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: B. WING 1001 11/14/2017 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 3 CATHEDRAL SQUARE CATHEDRAL SQUARE SENIOR LIVING BURLINGTON, VT 05401 SUMMARY STATEMENT OF DEFICIENCIES 1D PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRFFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX REGULATORY DR LSC IDENTIFYING INFORMATION) DATE CRDSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) R171 R171 Continued From page 1 RN has been auditing MARS weekly to monitor Since the date of this survey and will continue to do so on a monthly physician, registered nurse, certified manager or representatives of the licensing agency that the medication regimen as ordered is appropriate and effective for 6 of 6 sampled residents (Residents # 1, 2, 3, 4, 5, 6), Findings include: Per review of the Medication Administration Records (MAR) between August 2017 -November 2017, staff did not consistently document the effectiveness of as needed (PRN) medications for all 6 sampled residents (1-6). The basis medications included analgesic, bowel medications and psychoactive medications. Per interview with the Director of Nursing (DNS) on 11/14/17 at 11:45 A.M., the DNS stated that staff are expected to document the effectiveness of all PRN medications administered. The DNS and the Facility Administrator both confirmed that staff had not documented the effectiveness of the PRN medications as required.