



**AGENCY OF HUMAN SERVICES**  
**DEPARTMENT OF DISABILITIES, AGING AND INDEPENDENT LIVING**

Division of Licensing and Protection

HC 2 South, 280 State Drive

Waterbury, VT 05671-2060

<http://www.dail.vermont.gov>

Survey and Certification Voice/TTY (802) 241-0480

Survey and Certification Fax (802) 241-0343

Survey and Certification Reporting Line: (888) 700-5330

To Report Adult Abuse: (800) 564-1612

May 11, 2022

Ms. Jayne Placey, Manager  
Arioli Community Care Home  
15 Arioli Avenue  
Barre, VT 05641-5214

Dear Ms. Placey:

Enclosed is a copy of your acceptable plans of correction for the survey conducted on **April 13, 2022**. Please post this document in a prominent place in your facility.

We may follow-up to verify that substantial compliance has been achieved and maintained. If we find that your facility has failed to achieve or maintain substantial compliance, remedies may be imposed.

Sincerely,

A handwritten signature in cursive script that reads "Pamela M. Cota RN".

Pamela M. Cota, RN  
Licensing Chief

Division of Licensing and Protection

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  0027	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____	(X3) DATE SURVEY COMPLETED  C 04/13/2022
NAME OF PROVIDER OR SUPPLIER  ARIOLI COMMUNITY CARE HOME		STREET ADDRESS, CITY, STATE, ZIP CODE 15 ARIOLI AVENUE BARRE, VT 05641		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
R100	Initial Comments:  An unannounced on-site facility self-report complaint investigation was conducted by the Division of Licensing and Protection on 4/12/2022. The following regulatory violations were identified:	R100		
R200 SS=E	V. RESIDENT CARE AND HOME SERVICES  5.15 Policies and Procedures  Each home must have written policies and procedures that govern all services provided by the home. A copy shall be available at the home for review upon request.  This REQUIREMENT is not met as evidenced by: Based on staff interview and record review, the Residential Care Home (RCH) failed to develop written policies and procedures for the management of Resident Funds. Findings include:  Per interview on the afternoon of 4/12/2022, the Coordinator of Residential Services confirmed policies and procedures for the management of resident funds has not been created. Presently, all residents of the RCH have funds that are being managed by the RCH manager. However, a written process for the proper accounting of resident monthly funds; who is authorized to access funds; who completes quarterly accounting of resident funds and the safe storage of resident funds has not been established.	R200		
R314 SS=E	XI. RESIDENT FUNDS AND PROPERTY	R314		

Division of Licensing and Protection

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

6699

ZRJD11

If continuation sheet 1 of 3

*Jayne Placey* Coordinator

4/27/22

R200 - R315 POC accepted 5/4/22 Amantash Patel/PMC

Division of Licensing and Protection

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R314	Continued From page 1  11.2 If the home manages the resident's finances, the home must keep a record of all transactions, provide the resident with a quarterly statement, and keep all resident funds separate from the home or licensee's funds  This REQUIREMENT is not met as evidenced by: Based on staff interview and record review, the RCH failed to ensure that residents or their representatives are provided with a quarterly statement of the status and transactions of their cash accounts. (Residents #1, 2, 3, 4, 5, 6) Findings include:  During the course of a complaint investigation into the loss of resident funds, it was confirmed by the Coordinator of Residential Services on the afternoon of 4/12/2022 there has been no quarterly accounting of Resident Funds for all 6 residents who reside at the RCH. Despite the frequent access of resident funds and the accounting for products purchased, the status and transactions of each resident's accounts are not provided on a quarterly basis to the resident and/or guardians.	R314		
R315 SS=E	XI. Resident Funds and Property  11.3 The personal property of the resident shall be available for the resident's use and securely maintained when not in use.  This REQUIREMENT is not met as evidenced by: Based on staff interview and record review there was a failure of the RCH to ensure the personal	R315		

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R315	Continued From page 2  property of all residents was securely maintained as evidenced by:  On 3/15/22 personal money belonging to all residents of the RCH was stolen from a safe located in the facility. The RCH manages the personal funds of all 6 residents. The Residential Manager is responsible for securing resident's money in a locked safe in his/her office, and ensuring proper accounting and access of resident funds.  Per interview on 4/12/22 the Coordinator of Residential Services confirmed all the money belonging to the 6 residents was stolen from the safe while the key to the safe was left unattended on the afternoon of 3/15/22; and confirmed the facility did not have a policy for proper accounting of resident funds, who is authorized to access funds, and a process for safe storage of resident funds.  In addition, on 4/12/22 the Coordinator of Residential Services also confirmed resident funds were dispensed to staff members by the RCH manager for the purpose of conducting resident's personal shopping. At times due to scheduling restrictions the money dispensed to staff would remain in staff's personal possession for several days between receipt of funds and completion of shopping. The Coordinator acknowledged this was not an ideal process.	R315		

April 27, 2022

To whom it may concern,

The following is in response to the Plan of Correction required because of the unannounced on-site facility self-report complaint investigation conducted on 4/12/22 at Arioli Community Care Home.

R200- RESIDENT CARE AND HOME SERVICES:

5.15- See attachment. Effective immediately.

R314-RESIDENT FUNDS AND PROPERTY:

11.2-Quarterly reports have been sent to WCMHS accounting department who is rep payee for all 6 residents. Effective immediately, a copy will also be sent to each guardian quarterly.

R315- RESIDENT FUNDS AND PROPERTY:

11.3- New policy and procedure has been implemented along with changing the lock on the office door so that only the house manager, nurse and Coordinator has access.

#### Resident's Funds Policy and Procedure:

Resident funds are distributed monthly in the form of a check written to the designated custodian (house manager). The receipt and/or disbursement of resident funds will be done with two people present and documented. No resident will have over one hundred dollars at any time on premises. Any additional funds will be submitted back to the accounting division at WCMHS to be deposited into the client's account. The house manager will count resident funds weekly and document the correct count along with another person. Resident funds must be kept in a lock box/safe in the office that has a locking door and limited access. The house manager will send quarterly accounting records of resident funds to guardians. This will be monitored by the home Coordinator or person filling in when absent and will continue for as long as the resident is residing in the home.