



**AGENCY OF HUMAN SERVICES**  
**DEPARTMENT OF DISABILITIES, AGING AND INDEPENDENT LIVING**

Division of Licensing and Protection

HC 2 South, 280 State Drive

Waterbury, VT 05671-2060

<http://www.dail.vermont.gov>

Survey and Certification Voice/TTY (802) 241-0480

Survey and Certification Fax (802) 241-0343

Survey and Certification Reporting Line: (888) 700-5330

To Report Adult Abuse: (800) 564-1612

December 6, 2023

Ms. Stacey Johnson, Manager  
Ave Maria Community Care Home  
19 School Street  
Richford, VT 05476-1130

Dear Ms. Johnson:

Enclosed is a copy of your acceptable plans of correction for the survey conducted on **November 14, 2023**. Please post this document in a prominent place in your facility.

We may follow up to verify that substantial compliance has been achieved and maintained. If we find that your facility has failed to achieve or maintain substantial compliance, remedies may be imposed.

If you have any questions, please feel free to contact me at (802) 585-0995.

Sincerely,

A handwritten signature in black ink, appearing to read "Carolyn Scott".

Carolyn Scott, LMHC, MS  
State Long Term Care Manager  
Division of Licensing & Protection

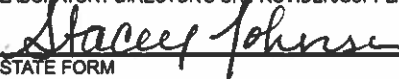
Division of Licensing and Protection

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  0005	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  C 11/14/2023
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NAME OF PROVIDER OR SUPPLIER  AVE MARIA COMMUNITY CARE HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 19 SCHOOL STREET RICHFORD, VT 05476
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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R100	Initial Comments:  An unannounced on-site re-licensure survey and complaint investigation was conducted by the Division of Licensing and Protection on 11/14/23. There were no regulatory violations related to the complaint. The following regulatory violations were identified as a result of the re-licensure survey:	R100		
R136 SS=D	<p>V. RESIDENT CARE AND HOME SERVICES</p> <p>5.7. Assessment</p> <p>5.7.c Each resident shall also be reassessed annually and at any point in which there is a change in the resident's physical or mental condition.</p> <p>This REQUIREMENT is not met as evidenced by: Based on staff interview and record review, the nurse failed to complete a reassessment of Resident #1 who had demonstrated a change in physical condition. Findings include:</p> <p>Per record review, Resident #1 was admitted to the facility in 2021 with diagnoses including Ataxic Cerebral Palsy, which significantly impacts muscle coordination and balance. Following a period of declining health Resident #1 was admitted into hospice care in January of 2023, which was followed by a period of improved health and discharge from hospice care in April of 2023.</p> <p>On the afternoon of 11/14/23 the Director of</p>	R136	<p>Please see attachments</p> <p>R-136 POC accepted 12/6/23 M. McIntosh, RN</p>	

Division of Licensing and Protection LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE 	TITLE Manager	(X8) DATE 12-5-23
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Division of Licensing and Protection

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NAME OF PROVIDER OR SUPPLIER  <b>AVE MARIA COMMUNITY CARE HOME</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>19 SCHOOL STREET RICHFORD, VT 05476</b>
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R136	Continued From page 1  Nursing for the organization that operates the home confirmed significant change assessments were not completed for Resident #1 following admission to hospice care in January of 2023 and discharge from hospice care in April of 2023.	R136		
R291 SS=F	IX. PHYSICAL PLANT  9.6 Plumbing  9.6.d Hot water temperatures shall not exceed 120 degrees Fahrenheit in resident areas.  This REQUIREMENT is not met as evidenced by: Based on observation and staff interview, the facility failed to ensure water temperatures did not exceed 120 degrees Fahrenheit in resident areas. Findings include:  Per observation on the afternoon of 11/14/23 water temperatures in areas of the home accessible to residents exceeded 120 degrees Fahrenheit to include water temperatures of 124.3 degrees in the kitchen sink; 125.6 degrees in the shared bathroom for Resident's #2 and #3, 124 degrees in the second floor shared bathroom, and 121.7 degrees in the sink located in Resident #3's room.  At 2:21 PM on 11/14/23 the Manager of the organization that operates the home confirmed the presence of water temperature above 120 degrees Fahrenheit in resident areas. On the afternoon of 11/14/23 the Manager took the immediate action of adjusting the boiler to reduce water temperatures. Following this corrective action water temperatures in the home were	R291	R-291 POC Accepted 12/6/23 M. McIntosh, RN	



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R291	Continued From page 2  observed to range between 116 - 118 degrees in resident areas. The Manager informed the survey team the company that repairs the home's boiler would be contacted to ensure water temperatures in resident areas remain below 120 degrees. Ongoing monitoring of water temperatures will also be instituted.	R291			

**Deficiency Statement Plan of Correction (POC) for Survey Date: November 14, 2023**

**Facility Name: Ave Maria Community Care Home**

<b>Deficiency Regulation</b>	<b>How the deficiency was corrected</b>	<b>Date corrected</b>	<b>System changes to ensure compliance of the regulation</b>	<b>Who will monitor to ensure compliance</b>
R136 5.7.c	The Facility manager met with the Nurse Manager to cover when reassessments are due. Resident #1 reassessment has been updated for change in status regarding admittance to hospice for declining health and another reassessment for improved health and discharge from hospice.	12/5/2023	At the beginning of each month, the Nurse Manager will review residents with Annual Assessments due and review any Resident's with a change in their physical or mental condition.  R-136 POC accepted 12/6/23 M. McIntosh, RN	Nurse Manager
R291 9.6.d	When checking the water temperatures throughout the facility, it was observed that temperatures exceeded 120 degrees throughout the resident bathrooms and kitchen area. The mixing valve was immediately adjusted and then temperature rechecks were performed to which all faucets were below 120 degrees. The company that the Ave Maria Home utilizes to perform heating repairs was contacted to inspect the mixing valve to ensure proper operation. There were no issues found with the mixing valve and water temperatures are still maintained below 120 degrees.	11/16/2023	Bi-weekly water temperature checks are being performed and documented on a form that was created. The form lists multiple areas that need to be checked throughout the home along with temperature, initials, and dates checked. The form also includes immediate instructions if the water temperature is found to be above 120 degrees.  R-291 POC accepted 12/6/23 M. McIntosh, RN	Facility Manager