Division of Licensing and Protection HC 2 South, 280 State Drive Waterbury, VT 05671-2060 <u>http://www.dail.vermont.gov</u> Survey and Certification Voice/TTY (802) 241-0480 Survey and Certification Fax (802) 241-0343 Survey and Certification Reporting Line: (888) 700-5330 To Report Adult Abuse: (800) 564-1612

December 21, 2020

Louis Josephson, President And Ceo Brattleboro Retreat Anna Marsh Lane Po Box 803 Brattleboro, VT 05301-0803

Provider #: 474001

Dear Dr. Josephson,

The Division of Licensing and Protection conducted an onsite complaint investigation on **November 30, 2020**. The purpose of the investigation was to determine if your facility was in compliance with Federal participation requirements of the Medicare/Medicaid Program. The investigation was completed on **December 1, 2020** and there were no regulatory violations related to the complaint allegations.

Sincerely,

Jamela McotaRN

Pamela M. Cota, RN Licensing Chief

Enclosure

DEPARTMENT OF HEALTH AND HUMAN SERVICES						FORM APPROVED		
CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0								
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED C 12/01/2020		
		474001	B. WING	B. WING				
NAME OF PROVIDER OR SUPPLIER				STREET ADDRESS, CITY, STATE, ZIP CODE				
BRATTLEBORO RETREAT				ANNA MARSH LANE PO BOX 803				
				BRATTLEBORO, VT 05301				
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFI TAG			BE COMPLETION		
A 000	INITIAL COMMENTS		A	000				
	#18893, #18899, #19 COPs Patient rights, QAPI, & Nursing serv Brattleboro Retreat or	site complaints investigation 132, & #19316 regarding ices were conducted at in 11/30-12/1/20 by the and Protection. There were ins identified.						
		SUPPLIER REPRESENTATIVE'S SIGNATUR			TITLE		(X6) DATE	

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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