

Division of Licensing and Protection

HC 2 South, 280 State Drive

Waterbury, VT 05671-2060

<http://www.dail.vermont.gov>

Survey and Certification Voice/TTY (802) 241-0480

Survey and Certification Fax (802) 241-0343

Survey and Certification Reporting Line: (888) 700-5330

To Report Adult Abuse: (800) 564-1612

September 12, 2018

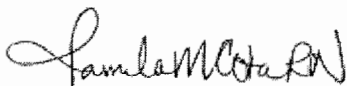
Ms. Michele Sargent, Manager  
Brookwood  
2 School Street  
North Springfield, VT 05150

Dear Ms. Sargent:

Enclosed is a copy of your acceptable plans of correction for the survey conducted on **August 14, 2018**. Please post this document in a prominent place in your facility.

We may follow-up to verify that substantial compliance has been achieved and maintained. If we find that your facility has failed to achieve or maintain substantial compliance, remedies may be imposed.

Sincerely,



Pamela M. Cota, RN  
Licensing Chief

Division of Licensing and Protection

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  0115	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  08/14/2018
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NAME OF PROVIDER OR SUPPLIER  BROOKWOOD	STREET ADDRESS, CITY, STATE, ZIP CODE 2 SCHOOL STREET NORTH SPRINGFIELD, VT 05150
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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R100	Initial Comments:  An unannounced on-site re-licensure survey was conducted on 8/14/18, by the Division of Licensing and Protection. There was one regulatory issue identified.	R100		
R266 SS=E	IX. PHYSICAL PLANT  9.1 Environment  9.1.a The home must provide and maintain a safe, functional, sanitary, homelike and comfortable environment.  This REQUIREMENT is not met as evidenced by: Based on observation, resident and staff interview, the facility failed to provide and maintain a safe, functional, sanitary, homelike and comfortable environment. Findings include:  1.) Observations made during a tour of the home with the Licensed Practical Nurse (LPN) included a large brown padded chair in the living room that had large pieces of torn and ripped upholstery from the arms, back and seat cushion. The door jambs had chipped paint and the resident bathroom directly off the living room had a large piece of wallpaper missing near the towel rack. The carpeting on the stair treads leading to the second floor was heavily soiled and sticky as was the carpeting on the second floor. The dining room wall had chipped paint and scuff marks from the chairs. These observations were confirmed by the LPN at 9:30 AM.  2.) On two separate observations, the laundry room, which is in a hall utilized by the residents	R266	Added To monthly facility ✓ list - Room by Room Evaluation Paint - Floors Furniture inspection. monthly inspection done by manager given to licensee for approval + address Needs. Carpet to be steamcleaned by 9/6/18. Rooms Painted by 10/1/18 Chair already covered	

Division of Licensing and Protection  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

*Jennifer Silva RW*

TITLE

*Administrator*

(X6) DATE

*8/27/18*

R266 POC accepted 9/6/18 BORTCOUR/PVCE

Division of Licensing and Protection

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R266	<p>Continued From page 1</p> <p>and is used for storage of chemicals and cleaning products that are used in the home, was not locked. The LPN confirmed at 9:30 AM that there was no staff in the vicinity and the door should be kept locked when not in use secondary to the chemicals being stored there.</p> <p>3.) Per observation of the resident's rooms, one of the rooms has a connecting door to the business office. The business office has a separate door located outside of the facility. When staff was questioned about the use of the door, the resident assistant reported on 8/14/18 at 1:15 PM, that if the outside door is locked and management is not on site, especially during evening and night shifts, the only access is through the door in the resident's room, meaning staff enter the resident's room and walk through to go to the office. During an interview with the resident occupying the room at 1:40 PM, s/he stated that the door is used frequently, especially if it is raining and s/he doesn't like to complain about it and further stated that sometimes s/he is woken up when the staff goes in and out the door and that bothers him/her.</p>	R266	<p>Both staff on floor have keys to Laundry room For Access, management will do spontaneous vis to make sure compliant.</p> <p>The door is locked and on the office side has a large piece of furniture so unable to access office.</p>	
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