**Division of Licensing and Protection** 

HC 2 South, 280 State Drive Waterbury, VT 05671-2060 http://www.dail.vermont.gov

Survey and Certification Voice/TTY (802) 241-0480

Survey and Certification Fax (802) 241-0343

Survey and Certification Reporting Line: (888) 700-5330

To Report Adult Abuse: (800) 564-1612

April 25, 2018

Sandy Rousse, Administrator Central Vermont Home Health & Hospice 600 Granger Road Barre, VT 05641-5369

Provider #: 477003

Dear Ms. Rousse:

The Division of Licensing and Protection conducted an onsite complaint investigation on **April 18, 2018**. The purpose of the investigation was to determine if your facility was in compliance with Federal participation requirements of the Medicare/Medicaid Program. The investigation was completed on **April 18, 2018** and there were no regulatory violations related to the complaint allegations.

Sincerely, Seganne E. Lonto Ru, ms

Suzanne Leavitt, RN, MS Assistant Division Director

Director State Survey Agency

## DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 04/25/2018 FORM APPROVED OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION                 |  | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:                                 | (X2) MULTIPLE CONSTRUCTION A. BUILDING  B. WING |  |   | (X3) DATE SURVEY COMPLETED  C 04/18/2018 |  |
|---|--|--|---|--|---|--|--|
|   |  | 477003   |   |  |   |  |  |
| NAME OF PROVIDER OR SUPPLIER  CENTRAL VERMONT HOME HEALTH & HOSPICE |  |  |   | STREET ADDRESS, CITY, STATE, ZIP CODE<br>600 GRANGER ROAD<br>BARRE, VT 05641 |   |  |  |
| (X4) ID<br>PREFIX<br>TAG  | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) |  | ID<br>PREFIX<br>TAG                             | (EACH CORRECTIVE ACTION SHOU   | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) |  |  |
| G 000   | OOO INITIAL COMMENTS  An unannounced, on-site complaint investigation  |  | G 0   | 00   |   |  |  |
|   | Protection on 4/18   | the Division of Licensing and /2018. There were no federal dentified at this time: |   |  |   |  |  |
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Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

FORM CMS-2567(02-99) Previous Versions Obsolete

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Event ID: QUSU11

Facility ID: VT477003

TITLE

If continuation sheet Page 1 of 1

(X6) DATE