Division of Licensing and Protection HC 2 South, 280 State Drive Waterbury, VT 05671-2060 <u>http://www.dail.vermont.gov</u> Survey and Certification Voice/TTY (802) 241-0480 Survey and Certification Fax (802) 241-0343 Survey and Certification Reporting Line: (888) 700-5330 To Report Adult Abuse: (800) 564-1612

February 2, 2021

Mike Rivers, Administrator Crescent Manor Care Ctrs 312 Crescent Blvd Bennington, VT 05201-0170

Provider #: 475033

Dear Mr.. Rivers:

The Division of Licensing and Protection conducted an onsite complaint investigation on **December 16, 2020**. The purpose of the investigation was to determine if your facility was in compliance with Federal participation requirements of the Medicare/Medicaid Program. The investigation was completed on **December 22, 2020** and there were no regulatory violations related to the complaint allegations.

Sincerely,

Jamela McotaRN

Pamela M. Cota, RN Licensing Chief

Enclosure

DEPARTMENT OF HEALTH AND HUMAN SERVICES						FORM APPROVED		
CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 093							0. 0938-0391	
STATEMENT OF DEFICIENCIES		(X1) PROVIDER/SUPPLIER/CLIA	(X2) MUL	(X2) MULTIPLE CONSTRUCTION			(X3) DATE SURVEY COMPLETED	
AND PLAN OF CORRECTION		IDENTIFICATION NUMBER:	NUMBER: A. BUILD		ING			
		/=====	B 14/10/0			С		
		475033	B. WING			12/22/2020		
NAME OF PROVIDER OR SUPPLIER					STREET ADDRESS, CITY, STATE, ZIP CODE			
CRESCENT MANOR CARE CTRS				312 CRESCENT BLVD BENNINGTON, VT 05201				
(X4) ID PREFIX	ID SUMMARY STATEMENT OF DEFICIENCIES FIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL		ID PREF	IX	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE		(X5) COMPLETION	
TAG			TAG		CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		DATE	
					DEFICIENCY)			
- 000			_					
F 000	000 INITIAL COMMENTS		F	000				
		1						
	An unannounced onsite investigation of two anonymous complaints was conducted by the							
	Division of Licensing and Protection on							
	12/16/2020, followed by off-site staff interviews							
	and record reviews between 12/17- 12/22/2020.							
	The facility was found to be in substantial compliance as a result of the investigations.							
	compliance as a resu	It of the investigations.						
	I DIRECTOR'S OR PROVIDER/S	SUPPLIER REPRESENTATIVE'S SIGNATU	IRE		TITLE		(X6) DATE	

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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