



AGENCY OF HUMAN SERVICES

DEPARTMENT OF DISABILITIES, AGING AND INDEPENDENT LIVING

Division of Licensing and Protection

HC 2 South, 280 State Drive

Waterbury, VT 05671-2060

<http://www.dail.vermont.gov>

Survey and Certification Voice/TTY (802) 241-0480

Survey and Certification Fax (802) 241-0343

Survey and Certification Reporting Line: (888) 700-5330

To Report Adult Abuse: (800) 564-1612

May 31, 2019

Mr. Robert Bride, Manager
Crisis Stabilization & Inpatient Diversion Program
Po Box 222
Rutland, VT 05702-0222

Dear Mr. Bride:

Enclosed is a copy of your acceptable plans of correction for the survey conducted on **April 30, 2019**. Please post this document in a prominent place in your facility.

We may follow-up to verify that substantial compliance has been achieved and maintained. If we find that your facility has failed to achieve or maintain substantial compliance, remedies may be imposed.

Sincerely,

A handwritten signature in cursive script that reads "Pamela M. Cota RN".

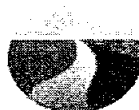
Pamela M. Cota, RN
Licensing Chief

Division of Licensing and Protection

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0606	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 04/30/2019
NAME OF PROVIDER OR SUPPLIER CRISIS STABILIZATION & INPATIENT DIVERSIK		STREET ADDRESS, CITY, STATE, ZIP CODE PO BOX 222 RUTLAND, VT 05702	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)
T 052	Continued From page 1 (7) General supervision and care of residents This REQUIREMENT is not met as evidenced by: Based on record review and staff interview, the TCR failed to demonstrate that 5 of 5 staff were provided and participated in the annual twelve hours of training as required by TCR regulation. Training topics must be specific to resident rights, fire safety and emergency evacuation; first aid; abuse, neglect and exploitation; respectful communication; infection control, and general care and supervision. Findings include: Per record review on 4/30/19, there was a lack of evidence that required training was provided on an annual basis to 5 applicable employees. This was confirmed by both the TCR manager and the Director of Residential Services during the afternoon of 4/30/19.	T 052	
T 187 SS=E	IX.9.11.c Physical Plant 9.11 Disaster and Emergency Preparedness 9.11.c Each residence shall have in effect, and available to staff and residents, written copies of a plan for the protection of all persons in the event of fire and for the evacuation of the building when necessary. All staff shall be instructed periodically and kept informed of their duties under the plan. Fire drills shall be conducted on at least a quarterly basis and shall rotate times of day among morning, afternoon, evening, and night. The date and time of each drill and the names of participating staff members shall be documented.	T 187	

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T 187	Continued From page 2 This REQUIREMENT is not met as evidenced by: Based on staff interview and record review, the TCR failed to rotate times of day when conducting required fire drills. Findings include: Per review of the TCR fire drill records, there was a failure to conduct a fire drill during evening hours. This was confirmed on the afternoon of 4/30/19 by the TCR manager and Director of Residential Services.	T 187		



Community Care Network

Rutland Mental Health Services & Rutland Community Programs

Crisis Stabilization & Inpatient Diversion Survey Plan of Correction

May 20, 2019

T 187 IX.9.11.c Physical Plant

9.11 Disaster and Emergency Preparedness

CSID Program Coordinator is tracking all scheduled fire drills planned by Site Safety Officer and following up with scheduled staff on shift beforehand to ensure drills are executed in accordance with the regulations. Complete drill sheets are now reviewed and tracked by Risk Management. This will be put into effect 6/1/19.

T 052 V 5.9.b.1.2.3.4.5.6.7 Resident Care and Services

5.9 Staff Services

Community Care Network is in the process of changing their company-wide training resource to an online system, Relias, which will allow employees easier access to training material on demand. Internally at CSID, a new tracking spreadsheet has been created that documents the date and amount of time each staff member has participated in trainings in each of the required areas. This tracking spreadsheet was put into effect immediately after the licensing visit on May 1, 2019 and Relias is slated to go-live for Community Care Network this summer.

Robert Bride

Program Coordinator, Crisis Stabilization & Inpatient Diversion

Community Care Network

195 Stratton Rd

Rutland, VT 05701

Ph: (802) 282-1187