

Division of Licensing and Protection

HC 2 South, 280 State Drive

Waterbury, VT 05671-2060

<http://www.dail.vermont.gov>

Survey and Certification Voice/TTY (802) 241-0480

Survey and Certification Fax (802) 241-0343

Survey and Certification Reporting Line: (888) 700-5330

To Report Adult Abuse: (800) 564-1612

January 6, 2020

Ms. Mary Mougey, Manager
Ethan Allen Residence
1200 North Avenue
Burlington, VT 05408-2777

Dear Ms. Mougey:

Enclosed is a copy of your acceptable plans of correction for the survey conducted on **November 26, 2019**. Please post this document in a prominent place in your facility.

We may follow-up to verify that substantial compliance has been achieved and maintained. If we find that your facility has failed to achieve or maintain substantial compliance, remedies may be imposed.

Sincerely,



Pamela M. Cota, RN
Licensing Chief

Division of Licensing and Protection

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0128	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 11/26/2019
NAME OF PROVIDER OR SUPPLIER ETHAN ALLEN RESIDENCE		STREET ADDRESS, CITY, STATE, ZIP CODE 1200 NORTH AVENUE BURLINGTON, VT 05408	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)
R100	Initial Comments: The Division of Licensing and Protection conducted an annual relicensure survey 11/25/19 - 11/26/19. Two facility self-reports and 1 complaint were investigated during the survey. A regulatory violation was cited related to the survey. There were no regulatory violations related to the self-reports or the complaint.	R100	Please see attached plan of correction.
R179 SS=C	V. RESIDENT CARE AND HOME SERVICES 5.11 Staff Services 5.11.b The home must ensure that staff demonstrate competency in the skills and techniques they are expected to perform before providing any direct care to residents. There shall be at least twelve (12) hours of training each year for each staff person providing direct care to residents. The training must include, but is not limited to, the following: (1) Resident rights; (2) Fire safety and emergency evacuation; (3) Resident emergency response procedures, such as the Heimlich maneuver, accidents, police or ambulance contact and first aid; (4) Policies and procedures regarding mandatory reports of abuse, neglect and exploitation; (5) Respectful and effective interaction with residents; (6) Infection control measures, including but not limited to, handwashing, handling of linens, maintaining clean environments, blood borne pathogens and universal precautions; and (7) General supervision and care of residents.	R179	

Division of Licensing and Protection

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

Cheryl Chazy *Administrative* 12-23-19

RRVU11

If continuation sheet 1 of 2

R179 POL accepted 1/6/20 R. Tremblay R. P. P. M.

Division of Licensing and Protection

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R179	Continued From page 1 This REQUIREMENT is not met as evidenced by: Based on staff interview and record review, the facility failed to ensure that there is at least twelve (12) hours of training each year for each staff person providing direct care to residents. Findings include: Per review of staff training documents, 3 of the 5 sampled staff did not have the necessary 12 hours of annual training as required by regulation. This was confirmed by the Director of Nursing on 11/26/19 at 2:30 PM.	R179		

12/6/2019

Plan of corrections for site visit 11/25/19 with Roger and Maureen:

The Ethan Allen Residence was visited on 11/25/19, We were cited for lack of education requirements by 2 staff members being under the required 12hours annually.

New Implementations:

- 1) Orientation reviewed and 12 hours of education is now part of the required orientation process. Review process included all department heads.
- 2) The annual education date is now set for January 1st each year. As following anniversary hire dates can be a challenging to follow and keep in compliance.
- 3) New staff member assigned to oversee education and assist staff with staying in compliance. Plan for implementation to start January 1, 2020.

Thank you,
Erin Schifilliti RN
Director of Nursing Services