



AGENCY OF HUMAN SERVICES

DEPARTMENT OF DISABILITIES, AGING AND INDEPENDENT LIVING

Division of Licensing and Protection

HC 2 South, 280 State Drive

Waterbury, VT 05671-2060

<http://www.dail.vermont.gov>

Survey and Certification Voice/TTY (802) 241-0480

Survey and Certification Fax (802) 241-0343

Survey and Certification Reporting Line: (888) 700-5330

To Report Adult Abuse: (800) 564-1612

December 3, 2019

Ms. Peggy Degoosh, Manager
Frances Atkinson Residence For The Retired
4717 Main Street
Newbury, VT 05051

Dear Ms. Degoosh:

Enclosed is a copy of your acceptable plans of correction for the survey conducted on **November 5, 2019**. Please post this document in a prominent place in your facility.

We may follow-up to verify that substantial compliance has been achieved and maintained. If we find that your facility has failed to achieve or maintain substantial compliance, remedies may be imposed.

Sincerely,

A handwritten signature in cursive script that reads "Pamela M. Cota RN".

Pamela M. Cota, RN
Licensing Chief

Division of Licensing and Protection

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0004	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 11/05/2019
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NAME OF PROVIDER OR SUPPLIER FRANCES ATKINSON RESIDENCE FOR THE R	STREET ADDRESS, CITY, STATE, ZIP CODE 4717 MAIN STREET NEWBURY, VT 05051
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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R100	Initial Comments: An unannounced onsite relicensing survey was conducted by the Division of Licensing and Protection on 11/5/19. The following regulatory deficiency was identified.	R100	<p>Manager contacted the VT Agency of Human Services Adult and Child Protection on 11-5-19 to request an Authorized Receivers Change Form. The form was completed and submitted back to the VT Agency of Adult and Child Protection Registry on 11-6-19. Confirmation of Authorization for our organization to submit background checks on potential employees was granted on 11-18-20. Manager requested criminal background checks from the VT Agency of Adult Abuse and Child Protection Registry for all staff employed from 2016 to present. Plan of Correction completed 11-25-19</p>	
R181 SS=C	V. RESIDENT CARE AND HOME SERVICES 5.11 Staff Services 5.11.d The licensee shall not have on staff a person who has had a charge of abuse, neglect or exploitation substantiated against him or her, as defined in 33 V.S.A. Chapters 49 and 69, or one who has been convicted of an offense for actions related to bodily injury, theft or misuse of funds or property, or other crimes inimical to the public welfare, in any jurisdiction whether within or outside of the State of Vermont. This provision shall apply to the manager of the home as well, regardless of whether the manager is the licensee or not. The licensee shall take all reasonable steps to comply with this requirement, including, but not limited to, obtaining and checking personal and work references and contacting the Division of Licensing and Protection in accordance with 33 V.S.A. §6911 to see if prospective employees are on the abuse registry or have a record of convictions. This REQUIREMENT is not met as evidenced by: Per staff interview and personnel file review, the home failed to provide evidence that all required background checks were completed for 5 of 5 employees reviewed. Findings include: Per record review of employee files, five staff	R181		

Division of Licensing and Protection
REGULATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

DATE FORM

Peggy Walsh
(Director)

(X5) DATE
11-25-19
If continuation sheet 1 of 2

R181 POC accepted 12/2/19 AmcotAR/AME

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R181 Continued From page 1

members employed at the home who provide direct care to residents were reviewed for completion of background checks. All five employees had a Vermont Criminal Information (VCIC) check on file. There was no evidence that the Adult and Child Abuse registry checks were completed, with the exception of one employee, who had a Child Abuse registry check on file that was sent in on paper years ago. Per interview on 11/5/19 at 2:45 PM, the Home Manager confirmed that they thought the VCIC check included the Child and Adult Abuse Registry, and was not aware it was a separate website. The Home Manager called to inquire about becoming eligible to check the registries online, and is in the process of applying at this time.

R181

Systemic changes to ensure the deficient practice does not recur are: The appropriate Agencies have been notified. Outdated administration practices have been rectified with current information in the new hire packets. Registry background checks at home are conducted by Manager, and will be re-done annually to ensure the safety of the residents.

Peggy DeLoach (Director)
11-25-19