



AGENCY OF HUMAN SERVICES

DEPARTMENT OF DISABILITIES, AGING AND INDEPENDENT LIVING

Division of Licensing and Protection

HC 2 South, 280 State Drive

Waterbury, VT 05671-2060

<http://www.dail.vermont.gov>

Survey and Certification Voice/TTY (802) 241-0480

Survey and Certification Fax (802) 241-0343

Survey and Certification Reporting Line: (888) 700-5330

To Report Adult Abuse: (800) 564-1612

December 3, 2019

Ms. Cathy Etheze, Manager
Kingdom Way Group Home
Po Box 71
Newport, VT 05855

Dear Ms. Etheze:

Enclosed is a copy of your acceptable plans of correction for the survey conducted on **November 6, 2019**. Please post this document in a prominent place in your facility.

We may follow-up to verify that substantial compliance has been achieved and maintained. If we find that your facility has failed to achieve or maintain substantial compliance, remedies may be imposed.

Sincerely,

A handwritten signature in cursive script that reads "Pamela M. Cota RN".

Pamela M. Cota, RN
Licensing Chief

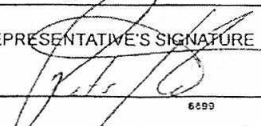
Division of Licensing and Protection

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0295	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 11/06/2019
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NAME OF PROVIDER OR SUPPLIER KINGDOM WAY GROUP HOME	STREET ADDRESS, CITY, STATE, ZIP CODE PO BOX 71 NEWPORT, VT 05855
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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R100	Initial Comments: An unannounced onsite re-licensing survey was completed by the Division of Licensing and Protection on 11/6/19. The following regulatory violation was identified.	R100		
R165 SS=F	<p>V. RESIDENT CARE AND HOME SERVICES</p> <p>5.10 Medication Management</p> <p>5.10.d If a resident requires medication administration, unlicensed staff may administer medications under the following conditions:</p> <p>(3) The registered nurse must accept responsibility for the proper administration of medications, and is responsible for:</p> <ul style="list-style-type: none"> i. Teaching designated staff proper techniques for medication administration and providing appropriate information about the resident's condition, relevant medications, and potential side effects; ii. Establishing a process for routine communication with designated staff about the resident's condition and the effect of medications, as well as changes in medications; iii. Assessing the resident's condition and the need for any changes in medications; and Monitoring and evaluating the designated staff performance in carrying out the nurse's instructions. <p>This REQUIREMENT is not met as evidenced by: Based on observation and staff interviews, the facility failed to ensure that a Registered Nurse (RN) is available to assess residents' conditions and the need for any changes in medications; and monitoring and evaluating the designated</p>	R165	See attachment	

Division of Licensing and Protection LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	 Sr. Director of Licensed Residential Services	TITLE (X6) DATE
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STATE FORM

6899 F2RK11

If continuation sheet 1 of 2

11/26/19

R165 POC accepted 12/2/19 mmocturn

Division of Licensing and Protection

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R165	<p>Continued From page 1</p> <p>staff performance in carrying out the nurse's instructions regarding medication administration for 6 of 6 residents in the sample (Residents #1, 2, 3, 4, 5, 6). Findings include:</p> <p>During interview on 11/6/19 at 8:30 AM, the home's manager stated that the RN who was providing medication administration oversight and delegation to unlicensed staff had left the position in late September, 2019. When asked how often the home is seeing an RN onsite, the manager replied, "About 1/2 hour per week." Per telephone interview at 10:30 AM, the Administrator at Northeast Kingdom Human Services confirmed that currently there is very limited RN coverage available from the agency during the hiring process. While there is no evidence of negative outcome to residents at this time, there is potential for medication administration practices to deteriorate in the absence of RN oversight of unlicensed staff performance.</p>	R165		

Facility: Kingdom Way

Survey Date: 11/6/2019

R165 – V. RESIDENT CARE AND HOME SERVICES

5.10 Medication Management

5.10.d

Plan of Correction:

- A new Registered Nurse has been hired to provide the required nursing oversight surrounding medication administration (Completed 11/25/19)
- The Registered Nurse will re-delegate all staff and will assume responsibility for medication administration. (Expected date of completion: 12/10/19 and ongoing)
- The licensee will explore alternate options and develop contingency plans to prevent future unanticipated lapses in nursing oversight. (Immediate and ongoing)