



Division of Licensing and Protection

HC 2 South, 280 State Drive

Waterbury, VT 05671-2060

<http://www.dail.vermont.gov>

Survey and Certification Voice/TTY (802) 241-0480

Survey and Certification Fax (802) 241-0343

Survey and Certification Reporting Line: (888) 700-5330

To Report Adult Abuse: (800) 564-1612

February 5, 2021

Ms. Brenda Scalabrini, Manager
Lincoln House
120 Hill Street
Barre, VT 05641-3915

Dear Ms. Scalabrini:

Enclosed is a copy of your acceptable plans of correction for the survey conducted on **December 14, 2020**. Please post this document in a prominent place in your facility.

We may follow-up to verify that substantial compliance has been achieved and maintained. If we find that your facility has failed to achieve or maintain substantial compliance, remedies may be imposed.

Sincerely,

A handwritten signature in blue ink that reads "Pamela M. Cota RN".

Pamela M. Cota, RN
Licensing Chief

JAN 28 2021

PRINTED: 12/28/2020
FORM APPROVED

Division of Licensing and Protection

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0175	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 12/14/2020
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NAME OF PROVIDER OR SUPPLIER LINCOLN HOUSE	STREET ADDRESS, CITY, STATE, ZIP CODE 120 HILL STREET BARRE, VT 05641
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R100	Initial Comments: An unannounced onsite complaint investigation was conducted by the Division of Licensing and Protection on 12/1/2020, with the investigation concluding on 12/14/2020. The following regulatory violations were identified.	R100		
R146 SS=D	V. RESIDENT CARE AND HOME SERVICES 5.9.c (3) Provide instruction and supervision to all direct care personnel regarding each resident's health care needs and nutritional needs and delegate nursing tasks as appropriate; This REQUIREMENT is not met as evidenced by: Based on record review and interview, the registered nurse failed to ensure that instruction and supervision was provided to unlicensed staff to carry out treatments for 1 of 3 residents sampled (Resident #1). Findings include: Per record review, Resident #1 had a history of sluggish bowel function that required medications to keep regular bowel movements occurring. The resident had PRN (as needed) medications ordered that included Polyethylene Glycol (Miralax) 17 grams daily as needed for bowel regularity, Docusate Sodium 100 mg. cap one daily with fig bar as needed, Senna-lax-S 8.6/50 mg. tab 1-2 as needed for constipation, and for Enema, use rectally as needed for constipation. Review of the PRN medication administration record going back to April 2020, there were entries indicating that Resident #1 took Miralax frequently, sometimes multiple times per week to keep bowels functioning. Per this PRN record, the	R146	Going forward will update care plans as indicated by changing needs of residents. Will not rely on verbal communication May also use the R.I. communication book for written communication Care plans are reviewed/monitored annually in January 2021 monitoring each resident R. Isabelle RN	Jan. 2021 1/29/21 1/29/21

Division of Licensing and Protection
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Brenda Sauter

TITLE

Ex. Administrator

(X6) DATE

1/25/2021

R146-R192 POCs accepted 2/5/21 K.Campos, RN/PMC

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R146	<p>Continued From page 1</p> <p>entries for this resident ended on 5/27/20, and there were no new entries until 7/3/2020, which was for Acetaminophen for pain. The next entry on the PRN record was on 8/6/2020, when the resident was administered Milk of Magnesia stating the reason as constipation, although the order reads "for gastritis".</p> <p>On 8/6/2020, staff wrote a progress note that indicated Resident #1 was given prune juice and Milk of Magnesia for constipation. There was an indication in the staff note of 7/28/20 that the resident had a bowel movement, but there were no other records produced when asked how they were keeping track of the bowel movements. On 8/7/2020, the staff note as written by the unlicensed caregiver stated that the resident was given prune juice and Milk of Magnesia again, and that the Registered Nurse was called regarding an impaction and complaint of pain.</p> <p>The staff person stated that the nurse told them to give the resident an enema, despite being told that there was a large stool in the rectum that the resident could not pass, and the staff also stated to the nurse on 8/7/20 that they had not been trained to do an enema and did not attempt it.</p> <p>Per interview on 12/2/20 at 1:10 PM, the Registered Nurse spoke with this surveyor on the telephone and denied telling the staff person to give Resident #1 an enema. Despite this denial by the nurse, the unlicensed staff person forwarded text messages to the surveyor from the nurse on 8/7/20, which confirmed that the nurse had indeed told the unlicensed staff to give the resident an enema despite not being trained for this task. The resident was not able to pass the large stool, and was sent to the ED where they manually disimpacted the resident of a large</p>	R146	<p>Bowel record was located in residents bathroom and provided to the surveyor as she was completing the survey RI RW</p> <p>I never instructed her to give an enema when I learned she was not trained to do so RI RW</p> <p><i>R. Babelle RW</i></p>	

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R146	Continued From page 2 amount of stool. Also per record review, there were no instructions by the nurse for unlicensed staff to follow to manage the resident's bowels specific to what medications to try first, what order to give them in, or how long since the last bowel movement to start giving them. Per interview on 12/1/20 at 1:00 PM, the home's Manager confirmed that there was no record available to show tracking of Resident #1's bowel movements by staff, and that the daily progress notes did not always record this either. The Manager also confirmed that there was no record of unlicensed staff training on bowel protocols for medication or delegation by the nurse on giving an enema.	R146	Will no longer rely on verbal communication. Documentation will occur on the care plan. Record of BM's will be kept on residents requiring bowel meds or treatments This record will be in the M.A.R. and recorded daily as a monitor	01/20/21 1/29/21
R165 SS=D	V. RESIDENT CARE AND HOME SERVICES 5.10 Medication Management 5.10.d If a resident requires medication administration, unlicensed staff may administer medications under the following conditions: (3) The registered nurse must accept responsibility for the proper administration of medications, and is responsible for: i. Teaching designated staff proper techniques for medication administration and providing appropriate information about the resident's condition, relevant medications, and potential side effects; ii. Establishing a process for routine communication with designated staff about the resident's condition and the effect of medications, as well as changes in medications; iii. Assessing the resident's condition and the	R165	The care plan will reflect residents status and any changes in that status. Designated staff will date and initial these changes when read.	01/20/21 1/29/21

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R165	<p>Continued From page 3</p> <p>need for any changes in medications; and Monitoring and evaluating the designated staff performance in carrying out the nurse's instructions.</p> <p>This REQUIREMENT Is not met as evidenced by: Based on record review and interview, the Registered Nurse failed to ensure that the staff was provided with appropriate information regarding monitoring of the condition and medication regime for 1 of 3 residents reviewed. (Resident #1). Findings include:</p> <p>Per record review, Resident #1 had a history of sluggish bowel function that required medications to keep regular bowel movements occurring. The resident had PRN (as needed) medications ordered that included Polyethylene Glycol (Miralax) 17 grams daily as needed for bowel regularity, Docusate Sodium 100 mg. cap one daily with fig bar as needed, Senna-lax-S 8.6/50 mg. tab 1-2 as needed for constipation, and for Enema, use rectally as needed for constipation. Review of the PRN medication administration record going back to April 2020, there were entries indicating that Resident #1 took Miralax frequently, sometimes multiple times per week to keep bowels functioning. There was no evidence that the Registered Nurse educated the unlicensed staff with regards to documenting bowel movements, and how to implement the bowel medication regime with instruction on what PRN medication to give when, as well as documentation of, and how long the resident should go without, a bowel movement before more interventions were tried. Per interview on 12/1/20, the home's Manager confirmed that there was no evidence of written protocols for</p>	R165	<p>Monitored and evaluated in the nurses floor notes RN RN</p> <p>Less reliance on verbal communication. More documentation in daily nurses notes RN RN</p> <p>Written communication may also be in the communication book & monitored by staff RN RN</p> <p>The care plan will reflect residents status and any changes in status RN RN</p> <p>Will continue to monitor each resident during monthly staff meeting rounds RN</p> <p>R. Isabelle RN</p>	<p>01/2021</p> <p>01/2021</p> <p>01/2021</p> <p>1/29/21</p>

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R165	Continued From page 4 staff to follow, or documentation of training with regard to bowel management for Resident #1.	R165		
R192 SS=D	V. RESIDENT CARE AND HOME SERVICES 5.12 Records/Reports 5.12.d Reports and records shall be filed and stored in an orderly manner so that they are readily available for reference. Resident records shall be kept on file at least seven (7) years after the date of either the discharge or death of the resident. This REQUIREMENT is not met as evidenced by: Based on record review and staff interview, reports and records were not available for review for 1 of 3 residents reviewed (Resident #1). Findings include: Per record review, Resident #1 had a history of sluggish bowel function that required medications to keep regular bowel movements occurring. The resident had PRN (as needed) medications ordered that included Polyethylene Glycol (Miralax) 17 grams daily as needed for bowel regularity, Ducosate Sodium 100 mg. cap one daily with fig bar as needed, Senna-lax-S 8.6/50 mg. tab 1-2 as needed for constipation, and for Enema, use rectally as needed for constipation. Review of the PRN medication administration record going back to April 2020, there were entries indicating that Resident #1 took Miralax frequently, sometimes multiple times per week to keep bowels functioning. Per this PRN record, the entries for this resident ended on 5/27/20, and	R192	<i>The bowel movement record was located prior to the surveyor leaving</i> <i>the change will be going forward BM record will be in the MAR and therefore monitored daily</i>	<i>RD RN</i> <i>RD RN</i> <i>2/1/21</i>

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R192	Continued From page 5 there were no new entries until 7/3/2020, which was for Acetaminophen for pain. The next entry on the PRN record was on 8/6/2020, when the resident was administered Milk of Magnesia stating the reason as constipation, although the order reads for "gastritis". Per request from the surveyor, staff looked for a bowel record for Resident #1, as well as a PRN (as needed) medication administration record from 5/22/20 to 7/2/20, and missing record data from 7/4/20 to 8/6/20. Per interview on 12/1/20 at 1:00 PM, the Manager confirmed that there appeared to be missing documentation that tracked bowel movements and PRN medications given for that time period.	R192			