



Division of Licensing and Protection

HC 2 South, 280 State Drive

Waterbury, VT 05671-2060

<http://www.dail.vermont.gov>

Survey and Certification Voice/TTY (802) 241-0480

Survey and Certification Fax (802) 241-0343

Survey and Certification Reporting Line: (888) 700-5330

To Report Adult Abuse: (800) 564-1612

January 28, 2021

Ms. Melissa Greenfield, Manager
Meadows At East Mountain
240 Gables Place
Rutland, VT 05701-8811

Dear Ms. Greenfield:

Enclosed is a copy of your acceptable plans of correction for the survey conducted on **February 19, 2020**. Please post this document in a prominent place in your facility.

We may follow-up to verify that substantial compliance has been achieved and maintained. If we find that your facility has failed to achieve or maintain substantial compliance, remedies may be imposed.

Sincerely,

A handwritten signature in black ink that reads "Pamela M. Cota RN".

Pamela M. Cota, RN
Licensing Chief

Division of Licensing and Protection

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 1002	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 02/19/2020
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NAME OF PROVIDER OR SUPPLIER MEADOWS AT EAST MOUNTAIN	STREET ADDRESS, CITY, STATE, ZIP CODE 240 GABLES PLACE RUTLAND, VT 05701
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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R100 Initial Comments:

R100

An unannounced on-site re-licensure survey was conducted, in conjunction with a complaint investigation, between 2/18 - 2/19/2020. There was a regulatory finding as a result of the survey and there were no regulatory deficiencies identified as a result of the complaint investigation.

R179 V. RESIDENT CARE AND HOME SERVICES
SS=E

R179

5.11 Staff Services

5.11.b The home must ensure that staff demonstrate competency in the skills and techniques they are expected to perform before providing any direct care to residents. There shall be at least twelve (12) hours of training each year for each staff person providing direct care to residents. The training must include, but is not limited to, the following:

- (1) Resident rights;
- (2) Fire safety and emergency evacuation;
- (3) Resident emergency response procedures, such as the Heimlich maneuver, accidents, police or ambulance contact and first aid;
- (4) Policies and procedures regarding mandatory reports of abuse, neglect and exploitation;
- (5) Respectful and effective interaction with residents;
- (6) Infection control measures, including but not limited to, handwashing, handling of linens, maintaining clean environments, blood borne pathogens and universal precautions; and
- (7) General supervision and care of residents.

R179 Corrective Action Plan

All current and contracted staff will be educated on fire safety and emergency evacuation.

All future staff and contracted staff will receive a full Meadows employee orientation including education on fire safety and emergency evacuation.

All current and contracted employees will also participate in annual fire safety and emergency evacuation training.

This plan will be implemented by March 30, 2020.

Division of Licensing and Protection
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Melissa Guenard

TITLE

Executive Director

(X6) DATE

3/5/2020

R179 POC accepted 3/24/20 SFreeman R/L/AM

Division of Licensing and Protection

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R179	<p>Continued From page 1</p> <p>This REQUIREMENT is not met as evidenced by: Based on facility record review and staff interview, the facility failed to provide staff with required annual education regarding fire safety and emergency evacuation. Findings include:</p> <p>Per review of five employee education files, there was no evidence that four of the five employees reviewed received the required fire safety and emergency evacuation education in 2019.</p> <p>During an interview with the Staff Educator on 2/18/2020 at approximately 2:30 PM s/he stated that the required fire safety training was removed from the computer training modules to be replaced with live training. S/he confirmed that newly hired staff do receive the computer training as part of orientation but there is no evidence that the annual fire education had been provided to existing staff.</p>	R179	