



AGENCY OF HUMAN SERVICES
DEPARTMENT OF DISABILITIES, AGING AND INDEPENDENT LIVING

Division of Licensing and Protection

HC 2 South, 280 State Drive

Waterbury, VT 05671-2060

<http://www.dail.vermont.gov>

Survey and Certification Voice/TTY (802) 241-0480

Survey and Certification Fax (802) 241-0343

Survey and Certification Reporting Line: (888) 700-5330

To Report Adult Abuse: (800) 564-1612

May 17, 2023

Ms. Heather Presch, Administrator
Merten's House
73 River Street
Woodstock, VT 05091-1265

Dear Ms. Presch:

Enclosed is a copy of your acceptable plans of correction for the re-licensure survey conducted on **May 1, 2023**. Please post this document in a prominent place in your facility.

We may follow up to verify that substantial compliance has been achieved and maintained. If we find that your facility has failed to achieve or maintain substantial compliance, remedies may be imposed.

Sincerely,

A handwritten signature in cursive script that reads "Pamela M. Cota RN".

Pamela M. Cota, RN
Licensing Chief

Division of Licensing and Protection

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 47S002	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 05/01/2023
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NAME OF PROVIDER OR SUPPLIER MERTEN'S HOUSE	STREET ADDRESS, CITY, STATE, ZIP CODE 73 RIVER STREET WOODSTOCK, VT 05091
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial comments The Division of Licensing and Protection conducted an unannounced, onsite re-licensure survey on 5/1/2023. The following regulatory deficiency was cited as a result:	S 000		
S330 SS=F	<p>7.14 (g)(1-3) DIETARY SERVICES - SANITARY CONDITIONS</p> <p>7.14 (g) The facility must:</p> <ol style="list-style-type: none"> 1. procure food from sources approved or considered satisfactory by Federal, State, or local authorities; 2. store, prepare, distribute and serve food under sanitary conditions; and 3. dispose of garbage and refuse properly. <p>This REQUIREMENT is not met as evidenced by: Based on observation, staff interview, and record review, the facility failed to store, prepare, distribute and serve food under sanitary conditions. Findings include:</p> <p>Per observation on 5/1/2023 at approximately 9:30 AM, the following conditions were observed in the kitchen:</p> <ul style="list-style-type: none"> - A package of raw, frozen meat was in the sink left to defrost without any mechanism to keep it at a safe temperature while defrosting, such as cold running water. - A container of opened vegetable juice had been opened with holes in the top of the container exposed to air. There was no opening date on this container. - An opened container of sour cream, an opened container of chicken base, and an opened package of sliced cheese did not contain labels with dates that they were opened. 	S330	<p>S330 Dietary Services - Sanitary Conditions</p> <p>Observed unlabeled food items were discarded on 5/1/23. Other food storage areas were inspected on 5/1/23 and any unlabeled items were discarded. Policies were developed pertaining to Food Preparation (including frozen items that require defrosting/thawing) and Labeling and Dating of Food Items.</p> <p>Dietary Staff to be trained on the policies on or before 5/19/23. Audits and observations will be conducted weekly by the Executive Director or Designee to ensure compliance with the policies. Results will be presented quarterly at QAPI X4 to ensure ongoing compliance.</p>	

Division of Licensing and Protection
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

[Handwritten Signature]

Executive Director

5/16/23

Division of Licensing and Protection

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 47S002	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 05/01/2023
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S330	<p>Continued From page 1</p> <p>- Flour and sugar were stored in bulk out of their original packaging without labels or dates of any kind.</p> <p>Per policy review, the facility does not have a standardized policy or procedure for safe thawing of frozen foods or labeling of opened/prepared foods.</p> <p>Per interview on 5/1/2023 at approximately 10:00 AM, the Administrator confirmed that the food storage and preparation practices observed are not sanitary.</p>	S330	<p>Tag S330 POC accepted on 5/17/23 by K. Ruffe/P. Cota</p>	
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