



**AGENCY OF HUMAN SERVICES**  
**DEPARTMENT OF DISABILITIES, AGING AND INDEPENDENT LIVING**

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Division of Licensing and Protection

HC 2 South, 280 State Drive

Waterbury, VT 05671-2060

<http://www.dail.vermont.gov>

Survey and Certification Voice/TTY (802) 241-0480

Survey and Certification Fax (802) 241-0343

Survey and Certification Reporting Line: (888) 700-5330

To Report Adult Abuse: (800) 564-1612

May 25, 2021

Ms. Beth Peer, Manager  
Our House Too Residential Care Home  
196 Mussey Street  
Rutland, VT 05701

Dear Ms. Peer:

Enclosed is a copy of your acceptable plans of correction for the survey conducted on **May 5, 2021**. Please post this document in a prominent place in your facility.

We may follow-up to verify that substantial compliance has been achieved and maintained. If we find that your facility has failed to achieve or maintain substantial compliance, remedies may be imposed.

Sincerely,

A handwritten signature in cursive script that reads "Pamela M. Cota RN".

Pamela M. Cota, RN  
Licensing Chief

Division of Licensing and Protection

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>0377</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>05/05/2021</b>
NAME OF PROVIDER OR SUPPLIER  <b>OUR HOUSE TOO RESIDENTIAL CARE HOME</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>196 MUSSEY STREET RUTLAND, VT 05701</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
R100	Initial Comments:  The Division of Licensing and Protection conducted an unannounced onsite complaint investigation on 5/5/21. The following regulatory violation was cited as a result:	R100		
R266 SS=F	IX. PHYSICAL PLANT  9.1 Environment  9.1.a The home must provide and maintain a safe, functional, sanitary, homelike and comfortable environment.  This REQUIREMENT is not met as evidenced by: Based on observation and staff interview, the facility failed to maintain a safe, sanitary environment as it relates to infection control during a COVID-19 outbreak situation. Findings include:  Per observation, staff did not wear appropriate personal protective equipment (PPE) when entering a Covid-positive resident's room. On 5/5/21 at 9:48 AM, the facility owner was observed entering a Covid-positive resident's room wearing only a surgical mask and no other PPE. The owner touched the resident's right arm and remained in the room for approximately 2 minutes. Centers for Disease Control (CDC) and Vermont Department of Health (VDH) guidelines state that full PPE, meaning an N95 mask, eye protection, gloves and a gown are to be worn when in close contact with a Covid-positive resident. COVID-positive residents are to be on Transmission Based Precautions (contact and droplet precautions). There were no signs on the	R266  R266	This was solely the owners deficiency - I knew what I did immediately and told the Surveyor - I immediately washed my hands with soap + water, changed my mask and put on a faceshield - I did NOT reenter the residents room and I pointed out to staff what I had done - NOT to be repeated -	5/5/21

Division of Licensing and Protection

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

*Paula [Signature]*

Owner

5/20/21

R266 POC accepted 5/24/21 – R.Tremblay RN/PMC

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R266	Continued From page 1  2 COVID-positive resident's doors indicating that contact and droplet precautions were in effect. At the time of the observation, the owner confirmed the above.  Per the CDC: Contact and droplet precaution PPE are recommended for healthcare workers before entering the room of suspected or confirmed COVID-19 patients. Healthcare workers should be trained on the correct use of PPE, including how to put on and remove PPE. <a href="https://www.cdc.gov/coronavirus/2019-ncov/hcp/n-on-us-settings/overview/index.html#COVID-19-based-precautions">https://www.cdc.gov/coronavirus/2019-ncov/hcp/n-on-us-settings/overview/index.html#COVID-19-based-precautions</a> (accessed 5/12/21).	R266		