<u>Division of Licensing and Protection</u>

HC 2 South, 280 State Drive Waterbury, VT 05671-2060

http://www.dail.vermont.gov

Survey and Certification Voice/TTY (802) 241-0480

Survey and Certification Fax (802) 241-0343

Survey and Certification Reporting Line: (888) 700-5330 To Report Adult Abuse: (800) 564-1612

September 10, 2021

Diane Sullivan, Administrator Pine Heights At Brattleboro Center For Nursing & Rehab 187 Oak Grove Avenue Brattleboro, VT 05301-6642

Provider #: 475023

Dear Ms.. Sullivan:

The Division of Licensing and Protection conducted an onsite complaint investigation on **September 7, 2021**. The purpose of the investigation was to determine if your facility was in compliance with Federal participation requirements of the Medicare/Medicaid Program. The investigation was completed on **September 7, 2021** and there were no regulatory violations related to the complaint allegations.

Sincerely,

Pamela M. Cota, RN Licensing Chief

Jamela MicotaRN

Enclosure

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 09/10/2021 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING		(X3) DATE SURVEY COMPLETED
		475023	B. WING			C
NAME OF PROVIDER OR SUPPLIER PINE HEIGHTS AT BRATTLEBORO CENTER FOR NURSING & R				STREET ADDRESS, CITY, STATE, ZIP COD 187 OAK GROVE AVENUE BRATTLEBORO, VT 05301	<u> </u>	09/07/2021
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFI TAG		I SHOULD BE	(X5) COMPLETION DATE
F 000	INITIAL COMMENTS An unannounced onsite complaint investigation		F	000		
	was conducted at Pin Center for Nursing or	ne Heights at Brattleboro n 09/07/2021 by the Division ection. There were no				
LABORATORY	DIRECTOR'S OR PROVINCED	SUPPLIER REPRESENTATIVE'S SIGNATUI	RE RE	TITLE		(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued

program participation.