

Division of Licensing and Protection

HC 2 South, 280 State Drive

Waterbury VT 05671-2060

<http://www.dail.vermont.gov>

Survey and Certification Voice/TTY (802) 241-0480

Survey and Certification Fax (802) 241-0343

Survey and Certification Reporting Line: (888) 700-5330

To Report Adult Abuse: (800) 564-1612

November 26, 2019

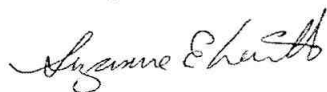
Michael Halstead, Administrator
Springfield Hospital
Po Box 2003
Springfield, VT 05156-2003

Dear Mr. Halstead:

The Division of Licensing and Protection completed a survey at your facility on **November 6, 2019**. The purpose of the survey was to determine if your facility met the conditions of participation for Critical Access Hospitals found in 42 CFR Part 485.

Following the survey, your facility submitted a Plan of Corrections (POC) which was found to be acceptable on **November 26, 2019**.

Sincerely,



Suzanne Leavitt, RN, MS
State Survey Agency Director
Assistant Division Director

Enclosure

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 11/15/2019
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 471306	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 11/06/2019
NAME OF PROVIDER OR SUPPLIER SPRINGFIELD HOSPITAL			STREET ADDRESS, CITY, STATE, ZIP CODE PO BOX 2003 SPRINGFIELD, VT 05156		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
C 000	INITIAL COMMENTS	C 000			
C 202	<p>An unannounced on-site investigation of complaint #18253 was conducted on 11/5/19 to 11/6/19 by the Division of Licensing and Protection at Springfield Hospital's psychiatric unit, located at the Windham Center for Psychiatric Care, to determine compliance with the Conditions of Participation for Critical Access Hospitals (CAH) at 42 CFR, Part 485, Subpart F. Based upon the results of the complaint investigation, the following regulatory violations were identified.</p> <p>EQUIPMENT, SUPPLIES AND MEDICATION CFR(s): 485.618(b)</p> <p>Equipment, supplies and medication used in treating emergency cases are kept at the CAH and are readily available for treating emergency cases. The items available must include the following:</p> <p>This STANDARD is not met as evidenced by: Based upon observation and staff interview, the psychiatric unit failed to ensure that drugs and biologicals are readily available during patient related life saving procedures (also known as a Code) that requires a team of providers to rush to a specific location and begin immediate cardiopulmonary resuscitation (CPR) and/or life saving efforts. Finding includes:</p> <p>Per observation on 11/5/19, 2:30 PM the psychiatric unit did not have a locked medical emergency box or cart that contained drugs and biologicals which can be easily transported to a patient in the event of a life saving procedure.</p> <p>Per staff interview on 11/6/19, at 9:30 AM the</p>	C 202	<p>As a result of the November 6, 2019 survey; lifesaving medications were relocated from the Pyxis and added to an emergency response kit which is locked and remains in the locked medication room, much like a code cart. This kit will be housed with the AED and respiratory support items in one central location for a staff member to quickly grab and respond to an emergency on the unit. The medications included in this emergency response kit include: Atropine x3 doses, Amiodarone x2 doses, Dextrose, Epinephrine x 3 doses, Flumazenil, Narcan and Normal Saline. In addition to the emergency response kit medications, a full complement of medications are available in the Pyxis located in the medication room at the Windham Center for Psychiatric Care, should the need arise for additional doses.</p> <p>This emergency response kit was put into place on November 14, 2019 following a collaborative effort with the Pharmacy Director, Emergency Department Director, Windham Center Director and Chief of Patient Care Services. A staff in-service was provided for the staff at the Windham Center for Psychiatric Care and a process for the daily checking of the emergency response kit and medication expiration was added to the daily checks of the unit on November 16, 2019.</p>		

*Tag 202
POE accepted
11/26/19
SS/PC*

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

[Signature]

INTERIM CEO

11-25-19

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

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NAME OF PROVIDER OR SUPPLIER SPRINGFIELD HOSPITAL			STREET ADDRESS, CITY, STATE, ZIP CODE PO BOX 2003 SPRINGFIELD, VT 05156		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
C 202	Continued From page 1 Interim Unit Director confirmed the psychiatric unit does not have a locked medical emergency box or cart that contains drugs and biologicals which can be easily transported to a patient in the event of a life saving procedure. The Interim Unit Director also confirmed on 11/6/19 at 9:30 AM that patient medications located in the Pyxis Machine (an automated medication dispensing machine) would not readily available to patients in a timely manner during a life saving procedure. The Interim Unit Director stated staff can initiate CPR, apply Oxygen, use an AED (automated external defibrillator used to check for life threatening cardiac arrhythmia), use an Ambu bag (a hand held device used to assist patients who are not breathing), and call 911 for assistance during a life saving procedure.	C 202			
C 203	DRUGS AND BIOLOGICALS CFR(s): 485.618(b)(1) [The Items available must include the following:] Drugs and biologicals commonly used in life-saving procedures, including analgesics, local anesthetics, antibiotics, anticonvulsants, antidotes and emetics, serums and toxoids, antiarrhythmics, cardiac glycosides, antihypertensives, diuretics, and electrolytes and replacement solutions. This STANDARD is not met as evidenced by: Based upon observation and staff interview, drugs and biologicals commonly used in life saving procedures were not readily available to staff on the psychiatric unit. Per Critical Access Hospital federal regulations, the items available must include the following: analgesics, local anesthetics, antibiotics, anticonvulsants,	C 203	As a result of the November 6, 2019 survey; lifesaving medications were relocated from the Pyxis and added to an emergency response kit which is locked and remains in the locked medication room, much like a code cart. This kit will be housed with the AED and respiratory support items in one central location for a staff member to quickly grab and respond to an emergency on the unit. The medications included in this emergency response kit include: Atropine x3 doses, Amiodarone x2 doses, Dextrose, Epinephrine x 3 doses, Flumazenil, Narcan and Normal Saline. In addition to the emergency response kit medications, a full complement of medications are available in the Pyxis located in the medication room at the Windham Center for Psychiatric Care, should the need arise for additional doses. This emergency response kit was put into place on November 14, 2019 following a collaborative effort with the Pharmacy Director, Emergency Department Director, Windham Center Director and Chief of Patient Care Services. A staff in-service was provided for the staff at the Windham Center for Psychiatric Care and a process for the daily checking of the emergency response kit and medication expiration was added to the daily checks of the unit on November 16, 2019.	<i>tag 203 PO accepted 11/26/19 SS/PC</i>	

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CENTERS FOR MEDICARE & MEDICAID SERVICES

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NAME OF PROVIDER OR SUPPLIER SPRINGFIELD HOSPITAL			STREET ADDRESS, CITY, STATE, ZIP CODE PO BOX 2003 SPRINGFIELD, VT 05156		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
C 203	<p>Continued From page 2</p> <p>antidotes and emetics, serums and toxoids, antiarrhythmics, cardiac glycosides, antihypertensives, diuretics, and electrolyte and replacement solutions. Finding includes:</p> <p>Per observation on 11/5/19, 2:30 PM the psychiatric unit did not have a locked medical emergency box or cart that contained drugs and biologicals which can be easily transported to a patient in the event of a life saving procedure.</p> <p>Per staff interview on 11/6/19, at 9:30 AM the Interim Unit Director confirmed the psychiatric unit does not have a locked medical emergency box or cart that contains drugs and biologicals which can be easily transported to a patient in the event of a life saving procedure. The Interim Unit Director also confirmed on 11/8/19 at 9:30 AM that patient medications located in the Pyxis Machine (an automated medication dispensing machine) would not readily available to patients in a timely manner during a life saving procedure. The Interim Unit Director stated staff can initiate CPR, apply Oxygen, use an AED (automated external defibrillator used to check for life threatening cardiac arrhythmia), use an Ambu bag (a hand held device used to assist patients who are not breathing), and call 911 for assistance during a life saving procedure.</p>	C 203			

*POC accepted
11/26/19
SS/PC*