

DEPARTMENT OF DISABILITIES, AGING AND INDEPENDENT LIVING

<u>Division of Licensing and Protection</u> HC 2 South, 280 State Drive

Waterbury, VT 05671-2060 http://www.dail.vermont.gov

Survey and Certification Voice/TTY (802) 241-0480

Survey and Certification Fax (802) 241-0343

Survey and Certification Reporting Line: (888) 700-5330

To Report Adult Abuse: (800) 564-1612

October 5, 2022

Ms. Amy Russell, Administrator St Johnsbury Health & Rehab 1248 Hospital Drive Saint Johnsbury, VT 05819-9248

Dear Ms. Russell:

Enclosed is a copy of your acceptable plans of correction for the survey conducted on **August 24**, **2022.** Please post this document in a prominent place in your facility.

We may follow-up to verify that substantial compliance has been achieved and maintained. If we find that your facility has failed to achieve or maintain substantial compliance, remedies may be imposed.

Sincerely.

Pamela M. Cota, RN

Lamela MCotaRN

Licensing Chief

PRINTED: 09/15/2022 FORM APPROVED OMB NO. 0938-0391

	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` ′		E CONSTRUCTION		SURVEY PLETED
			/ C DOILD			(
		475019	B. WING			08/2	24/2022
NAME OF F	PROVIDER OR SUPPLIER				TREET ADDRESS, CITY, STATE, ZIP CODE 248 HOSPITAL DRIVE		
ST JOHN	ISBURY HEALTH & R	EHAB			SAINT JOHNSBURY, VT 05819		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPI DEFICIENCY)	BE	(X5) COMPLETION DATE
E 000	conducted an emer	censing and Protection rgency preparedness review ecertification survey on e no regulatory violations	ΕO	000	St Johnsbury Health & Rehabilitati Center provides this plan of correct without admitting or denying the value existence of the alleged deficiencing. The plan of correction is prepared executed solely because it is required to the plan of the pla	tion alidity or es. and	9/30/22
F 000	INITIAL COMMEN	rs	FC	000			
F 656 SS=E	was conducted by the Protection on 8/22/ Johnsbury Health a following regulatory regarding the re-ce Develop/Implement CFR(s): 483.21(b)(t Comprehensive Care Plan	F 6	356	All residents/patients that residence center have the potential to be affected.		
	§483.21(b)(1) The implement a complement a complement acomplement resident rights set f §483.10(c)(3), that objectives and time medical, nursing, a needs that are identification.	facility must develop and rehensive person-centered resident, consistent with the orth at §483.10(c)(2) and includes measurable aframes to meet a resident's and mental and psychosocial attified in the comprehensive			the alleged deficient practice. 2. Care plans were updated for resemble 42 and #59 to include medication implementation and a wound care reatment care plan has been added to resident #14. 3.Education has been provided to nursing staff regarding care plan implementation and maintenance	t ted licensed	
	describe the follow (i) The services the or maintain the res physical, mental, a required under §48 (ii) Any services the under §483.24, §48 provided due to the	at are to be furnished to attain ident's highest practicable and psychosocial well-being as 3.24, §483.25 or §483.40; and at would otherwise be required 33.25 or §483.40 but are not be resident's exercise of rights luding the right to refuse			4. Audits will be conducted weekly monthly x3 by DON or designee to monitor care plan correctness. 5. Results of the audit will be repo the QAPI committee at which time committee will evaluate the data a on the information as indicated.	x4 and rted to	
LABORATORY	/ DIDECTOR'S-OR PROVID	ER/SUPPLIER REPRESENTATIVE'S SIGN	ATURE		TITLE	10	(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correction groviding it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

FORM CMS-2587(02-99) Previous Versions Obsolete

Event ID: FMK011

Facility ID: 475019

If continuation sheet Page 1 of 18

PRINTED: 09/15/2022 FORM APPROVED OMB NO. 0938-0391

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
				1.	(c	
		475019	B. WING		08/2	24/2022	
	PROVIDER OR SUPPLIER	EHAB		STREET ADDRESS, CITY, STATE, ZIP CODE 1248 HOSPITAL DRIVE SAINT JOHNSBURY, VT 05819			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION ((EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPER DEFICIENCY)	BE	(X5) COMPLETION DATE	
F 656	(iii) Any specialized rehabilitative service provide as a result recommendations. findings of the PAS rationale in the resiciv) In consultation we resident's represent (A) The resident's edesired outcomes. (B) The resident's puriture discharge. Fawhether the resident community was associal contact agency entities, for this puriture for this puriture for the properties of the puriture for the pu	I services or specialized ses the nursing facility will of PASARR If a facility disagrees with the ARR, it must indicate its dent's medical record. with the resident and the sative(s)- poals for admission and preference and potential for acilities must document at's desire to return to the sessed and any referrals to ses and/or other appropriate pose. In accordance with the arth in paragraph (c) of this INT is not met as evidenced ew and record review, the a Care Plan was ding medications for #59, or a Care Plan ad care treatment for Resident residents. Redical record for Res. #42 It was admitted to the facility included Dementia with note and Psychotic Disorder to known physiological of Physician Orders for Res. for "Risperidone [an	F 6	56			

FORM CMS-2567(02-99) Previous Versions Obsolete Event ID: FMK011 Facility ID: 475019

If continuation sheet Page 2 of 18

PRINTED: 09/15/2022 FORM APPROVED OMB NO. 0938-0391

	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			E CONSTRUCTION		SURVEY PLETED
		475019	B. WING			08/2	24/2022
	PROVIDER OR SUPPLIER	EHAB		12	TREET ADDRESS, CITY, STATE, ZIP CODE 248 HOSPITAL DRIVE AINT JOHNSBURY, VT 05819		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPI DEFICIENCY)	BE	(X5) COMPLETION DATE
F 656	schizophrenia and milliliters by mouth associated with Dei #42's Care Plan rev having a 'mood promajor depression a cognitive function of impaired thought pland 'uses psychotrorelated to Behavior interventions includordered". Review of Res. #42 Record [MAR] for 8 medication Risperior 'NN' for "No. See n dated 8/18/22 record as "med on order, review of the MAR for the medication code 'H Nurses' notes dated the medication as 'notes reveals "This Pharmacy again. S	bipolar disorder] Give 0.5 two times a day for behaviors mentia". Review of Res. reals the resident identified as blem related to a diagnosis of anxiety', 'has impaired or rocesses related to Dementia', ppic medications-Risperidone- management'. Care Plan le "administer medications as 2's Medication Administration 1/18/22 under the order for the done lists the medication code urse notes". Nurse notes rd the medication Risperidone	F 6	656			
	nurse by pharmacy earlier]. This nurse tech medication wil 08/11/2022." Furth nurses notes or not resident received the 8/11/22. Review of the MAR for the medication medication code 'H	tech on 08/09/22 [2 days was told, again, by pharmacy I arrive this evening er review reveals no further ations on the MAR that the neir scheduled medication on a for 8/10/22 under the order Risperidone lists the D' for "Hold/See nurse notes".					

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID: FMK011 Facility ID: 475019

If continuation sheet Page 3 of 18

PRINTED: 09/15/2022 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` '	TIPLE CONSTRUCTION NG		(X3) DATE SURVEY COMPLETED	
		475019	B. WING			C 24/2022	
	PROVIDER OR SUPPLIER	EHAB		STREET ADDRESS, CITY, STATE, ZIP CODE 1248 HOSPITAL DRIVE SAINT JOHNSBURY, VT 05819			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPR DEFICIENCY)	ULD BE	(X5) COMPLETION DATE	
F 656	medication as 'on o Review of the med documentation that	order at this time'. ical record reveals no the resident's Physician was chotic medication was not	F 6	56			
	reveals the residen with diagnoses that irregular and often can lead to blood c Nontraumatic Intrac spontaneous bleed	nedical record for Res. #59 t was admitted to the facility included Atrial Fibrillation [an very rapid heart rhythm that lots in the heart], cranial Hemorrhage [a into the brain] and Cerebral nbolism [stroke caused by a					
	orders for "Rivarox milligrams-Give 1 t for atrial fibrillation, Review of Res. #59 resident identified a cardiovascular state and 'is on Anticoagifibrillation'. Care P	ablet by mouth in the evening history of CVA [stroke]." O's Care Plan reveals the					
	Review of Res. #59 Record [MAR] for 8 medication Rivarox code '16' for "hold. notes dated 8/18/22 Rivaroxaban "med Review of the Medi [MAR] for 7/5/22 ur medication Rivarox	D's Medication Administration 1/18/22 under the order for the caban lists the medication See nurses' notes". Nurses' 2 record the medication not given, on order". cation Administration Record der the order for the caban is blank, with no e to explain if, if not, or why					

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID: FMK011 Facility ID: 475019

If continuation sheet Page 4 of 18

PRINTED: 09/15/2022 FORM APPROVED OMB NO. 0938-0391

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		TIPLE CONSTRUCTION NG		E SURVEY IPLETED
		475019	B. WING			С
NAME OF F	PROVIDER OR SUPPLIER	475019	B. WING	STREET ADDRESS, CITY, STATE, ZIP CODE	08/	24/2022
				1248 HOSPITAL DRIVE		
SIJOHN	ISBURY HEALTH & R	EHAB		SAINT JOHNSBURY, VT 05819		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETION DATE
F 656	the medication was notes reveals no not the medication. Re 7/4/22 under the on Rivaroxaban lists the "hold. See nurses" of 7/4/22 record the mavailable, on order Review of Res. #59 order for the medication code '16 notes". Nurses' note medication Rivarox Res. #59's medical documentation that ordered the medical anticoagulant medical anticoagulant medical as ordered. An interview and re with the Director of 9:30 AM. The DON documentation that regarding the misses	a not given. Review of nursing of explanation regarding eview of Res.#59's MAR on der for the medication code '16' for notes". Nurses' notes dated redication Rivaroxaban "not of selection Rivaroxaban lists the for "hold. See nurses' es dated 6/26/22 record the reaban "on order". Review of	F6	56		
	ordered per the Car	ons were not administered as re Plans.				
	3. Per record review that include "ampute other toes, and a chactive physician's o 5/3/2022 states "ensleft foot not OPEN" special shoe while of diabetic ulcer" and a written on 6/5/2022	v Resident #14 has diagnoses ation of the left great toe and bronic diabetic foot ulcer." An order with start date of sure dressing is intact and on FO AIR. Resident is to wear out of bed. every shift for an active physician's order states "Left foot- cadexomer by day. Every day shift for				9

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID: FMK011

Facility ID: 475019

If continuation sheet Page 5 of 18

PRINTED: 09/15/2022 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` '	FIPLE CONSTRUCTION		(X3) DATE SURVEY COMPLETED	
		475019	B. WING			C 08/24/2022	
	PROVIDER OR SUPPLIER	ЕНАВ		STREET ADDRESS, 0 1248 HOSPITAL DR SAINT JOHNSBU		001	
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG	(EACH COI	ER'S PLAN OF CORRECTION RRECTIVE ACTION SHOULD ERENCED TO THE APPROP DEFICIENCY)	BE	(X5) COMPLETION DATE
F 656	diabetic ulcer NO T of July 2022 and Au Administration Rec signed that the dres intact, and that the special shoe daily. During observations #14's foot was seen and at times in slips survey was the resion the left foot or wordered by the phys PM during interview bed with nothing on noted to have seve resident stated "I ha have this sore here yellowish scabbed vapproximately 2:30 observed in bed with There was no dress." During interview on Registered Nurse (Fhas an order for a decrease of the decrease of the property of the property of the physical state of the ph	ELFA DRESSINGS" Review agust 2022 Treatment ord reveals that nurses had ssing had been applied, was resident was wearing the sthroughout survey Resident with no dressing, open to air, pers. At no point during the dent observed with a dressing rearing a special shoe as sician. On 08/22/22 at 12:06 by, Resident #14 was lying in the her/his feet. The foot was ral toes amputated. The ad some toes taken off, and I iffling the foot exposing a wound. On 8/23/2022 at PM the resident was the slippers on her/his feet.	F6	56			
	On 8/24/2022 at 9:1 observed in bed wit on the left foot. On resident was observed self-propelling around	sident takes it off. I5 AM the resident was again h slippers on and no dressing 8/24/2022 at 11:15 AM the red in the hall of A1 nd the unit in a wheelchair. e same pair of slippers on the left foot.					

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID: FMK011

Facility ID: 475019

If continuation sheet Page 6 of 18

PRINTED: 09/15/2022 FORM APPROVED OMB NO. 0938-0391

NAME OF PROVIDER OR SUPPLIER ST JOHNSBURY HEALTH & REHAB SIMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL TAG COMPLETION TAG COMPLETION THAT SHORT HEALTH SUPPORT IN THE REGULATORY OR LSC IDENTIFYING INFORMATION) F 656 Continued From page 6 documentation that supports that the resident has refused to allow the dressing application or that s/he removes the dressing after application. There are no documented refusals in the July 2022 and August 2022 TAR or progress notes. The care plan does not identify that the dressing is being declined, nor does it identify the risks that the declination poses to the resident, or the efforts made by the interdisciplinary team to educate the resident and their representative, as appropriate. The care plan also does not reflect the facility's attempts to find alternative means to address the identified risk/need of the refusal.		OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	' '		E CONSTRUCTION		LETED
ST JOHNSBURY HEALTH & REHAB 1248 HOSPITAL DRIVE SAINT JOHNSBURY, VT 05819			475019	B. WING				
(X4) ID PREFIX TAG SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) F 656 Continued From page 6 documentation that supports that the resident has refused to allow the dressing application or that s/he removes the dressing after application. There are no documented refusals in the July 2022 and August 2022 TAR or progress notes. The care plan does not identify that the dressing is being declined, nor does it identify the risks that the declination poses to the resident, or the efforts made by the interdisciplinary team to educate the resident and their representative, as appropriate. The care plan also does not reflect the facility's attempts to find alternative means to			REHAB		1:	248 HOSPITAL DRIVE		
documentation that supports that the resident has refused to allow the dressing application or that s/he removes the dressing after application. There are no documented refusals in the July 2022 and August 2022 TAR or progress notes. The care plan does not identify that the dressing is being declined, nor does it identify the risks that the declination poses to the resident, or the efforts made by the interdisciplinary team to educate the resident and their representative, as appropriate. The care plan also does not reflect the facility's attempts to find alternative means to	PRÉFIX	(EACH DEFICIENC)	Y MUST BE PRECEDED BY FULL	PREF	ıx	PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP) BE	
During interview with the Director of Nursing and the Regional Director of Clinical Services on 08/24/22 at 10:00 AM, the Regional Director of Clinical Services confirmed that the resident care plan should address the refusal of care. P 698 SS=D F 698 SS=D SS=D SS=D SS=D SS=D SS=D SS=D SS=	F 698	documentation that has refused to allot that s/he removes. There are no docu 2022 and August 2. The care plan does is being declined, it that the declination efforts made by the educate the reside appropriate. The control of the facility's attemnaddress the identification of the Regional Direction of the Regional Standard of the Regio	t supports that the resident we the dressing application or the dressing after application. The dressing after application. The dressing after application. The dressing after application. The dressing after application of the dressing and does it identify the risks a poses to the resident, or the dressing and their representative, as are plan also does not reflect posts to find alternative means to died risk/need of the refusal. The Director of Nursing and the dressing and the Regional Director of confirmed that the resident care as the refusal of care. The dressing after application of the dressing and the dressing and	F		1. All residents/patient receiving dialy treatment have the potential to be aff by the alleged deficient practice. 2. Resident #9's Central Venous Cat being monitored before and after Dia 3.Education is being provided to licer nursing staff regarding Dialysis asserand the requirements of a Physician' for Dialysis treatment in the medical 4. Audits will be conducted weekly xemonthly x3 by DON or designee to monitor effective of the plan. 5.Results of the audit will be reported the QAPI committee at which time the committee will evaluate the	/sis ected heter is lysis. nsed ssments s order record. 4 and eness d to data	9/30/22

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID: FMK011

Facility ID: 475019

If continuation sheet Page 7 of 18

DEPARTMENT OF HEALTH AND HUMAN SERVICES

CENTER	RS FOR MEDICARE	& MEDICAID SERVICES			ON	OMB NO. 0938-0391	
	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		IPLE CONSTRUCTION			SURVEY PLETED
		475019	B. WING_			08/2	24/2022
NAME OF F	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIF	CODE		
ST IOHA	ISBURY HEALTH & R	EHAR	1	1248 HOSPITAL DRIVE			
01 00111	IODON HEALING			SAINT JOHNSBURY, VT 058	19		
(X4) ID PREFIX TAG	(ÉACH DEFICIENCY	TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF C (EACH CORRECTIVE ACTIVE) CROSS-REFERENCED TO TO DEFICIENCY	ON SHOULD I HE APPROPR	BE	(X5) COMPLETION DATE
F 698	Renal Disease and Dialysis. Per review of the 'A Practice Standards Assessment:' "The	the diagnosis of End Stage is dependent on Renal ANA Standards of Nursing of Practice Standard 1: registered nurse collects a pertinent to the patient's on."	F 69	98			
	assessment of the necessary to avoid other problems." Review of Res. #9's interventions to mo Catheter [a cathete access site used fo	s://medlineplus.gov): 'Daily vascular access site is infection, blood clots, and					
	08/22/22 at 11:54 Anursing staff do not	onducted with Res. #9 on M. Resident #9 stated that monitor the resident's Central					
	8/24/22 at 10:16 All confirmed resident aware s/he goes to nurse also confirme for assessing or movenous Catheter si assessing the resid treatment on the madministration recoreview and confirm	ort. During an interview on the unit B wing nurse #9 is alert and oriented and is dialysis 3 days a week. The ed that there are no directives onitoring the resident's Central te and no directives for ents condition post Dialysis edication or treatment rd. Additionally, per record ed by the unit B wing nurse, an order for Dialysis found in					

PRINTED: 09/15/2022 FORM APPROVED OMB NO. 0938-0391

	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	, <i>'</i>		E CONSTRUCTION		SURVEY PLETED
		475040			7	1	
		475019	B. WING			08/2	24/2022
	PROVIDER OR SUPPLIER ISBURY HEALTH & R	EHAB		12	TREET ADDRESS, CITY, STATE, ZIP CODE 248 HOSPITAL DRIVE AINT JOHNSBURY, VT 05819		
(X4) ID PREFIX		TEMENT OF DEFICIENCIES	ID PREFI		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD		(X5) COMPLETION
TAG		SC IDENTIFYING INFORMATION)	TAG	`	CROSS-REFERENCED TO THE APPROPI DEFICIENCY)		DATE
F 698	•	T	F 6	98			
	Res. #9's medical r						
	conducted with the	AM an interview was Director of Nursing (DON). d that there is no Physician			Tag F698 POC accepted or 10/5/2022 by	า	
	order for Dialysis tre	eatment in the medical record e also confirmed that there			T. Dougherty/P.Cota		
		rd or on the treatment					
	Venous Catheter si	rd to monitor the Central te or to assess the residents					
	condition post Dialy Pharmacy Srvcs/Procedures/F		F 7	55	All residents/patients that take medications have the potential to be		0/20/22
00-D	CFR(s): 483.45(a)(l				affected by the alleged deficient practi	ce.	9/30/22
2		ovide routine and emergency			 Resident #42 and #59 have since received their medications and pharmaceutical services have been catalytiched. 		
	them under an agre	Is to its residents, or obtain ement described in cility may permit unlicensed			established to ensure accurate acquiri receiving, dispensing and administerin drugs to meet the needs of the residents/patients in the center.	ng, g of all	
	personnel to admin	ister drugs if State law ider the general supervision			Education is being completed on phan procedures and stat process.	macy	
	of a licensed nurse.				Audits will be conducted weekly x4 monthly x3 by DON or designee to monitor effectiven		
	pharmaceutical ser	ures. A facility must provide vices (including procedures			of the plan.		
	dispensing, and adr	urate acquiring, receiving, ministering of all drugs and the needs of each resident.			5.Results of the audit will be reported the QAPI committee at which time the committee will evaluate the dand act on the information as indicated	ata	
		Consultation. The facility ain the services of a licensed					
		des consultation on all ision of pharmacy services in					

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID: FMK011

Facility ID: 475019

If continuation sheet Page 9 of 18

DEPARTMENT OF HEALTH AND HUMAN SERVICES

PRINTED: 09/15/2022 FORM APPROVED

DEPARI	MENT OF HEALTH	AND HUMAN SERVICES				APPROVED
CENTER	RS FOR MEDICARE	& MEDICAID SERVICES				0938-0391
	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		TIPLE CONSTRUCTION	COM	E SURVEY PLETED
		475019	B. WING			C 24/2022
NAME OF F	PROVIDER OR SUPPLIER		· I	STREET ADDRESS, CITY, STATE, ZIP CODE		
ST IOHN	ISBURY HEALTH & R	EUAR	ì	1248 HOSPITAL DRIVE		
31 JOHN	ISBORT HEALTH & R	ENAB		SAINT JOHNSBURY, VT 05819		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		LD BE	(X5) COMPLETION DATE
F 755	§483.45(b)(2) Estain receipt and disposit sufficient detail to expect the reconciliation; and §483.45(b)(3) Detain order and that and drugs is maintained This REQUIREMED by: Based upon interv	polishes a system of records of tion of all controlled drugs in enable an accurate rmines that drug records are account of all controlled and periodically reconciled. NT is not met as evidenced tiew and record review, the	F7			
	that assure the acc dispensing, and ad- meet the needs of 2 26 sampled resider Findings include: 1.) Review of the management of the manag	nedical record for Res. #42 t was admitted to the facility				
	behavioral disturba with delusions due condition. Review of Physicia	included Dementia with nce and Psychotic Disorder to known physiological n Orders for Res. #42 include				
	medication used to bipolar disorder] Gi tirhes a day for beh Dementia". Review of Res. #42 resident identified a related to a diagnos anxiety', 'has impai	lone [an antipsychotic treat schizophrenia and ve 0.5 milliliters by mouth two aviors associated with 2's Care Plan reveals the as having a 'mood problem sis of major depression and red cognitive function or rocesses related to Dementia',				

and 'uses psychotropic medications-

Risperidone- related to Behavior management'.

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 '		E CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
					, >		
		475019	B. WING			08/	24/2022
	PROVIDER OR SUPPLIER ISBURY HEALTH & R	EHAB		13	TREET ADDRESS, CITY, STATE, ZIP CODE 248 HOSPITAL DRIVE AINT JOHNSBURY, VT 05819		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPI DEFICIENCY)	BE	(X5) COMPLETION DATE
F 755	Care Plan intervent medications as order Review of Res. #42 Record [MAR] for 8 medication Risperior 'NN' for "No. See not Nurse notes dated Risperidone as "me Review of Res. #42 order for the medication code 'H Nurses' notes dated the medication as 'on otes reveals "This Pharmacy again. So has not arrived at the nurse by pharmacy earlier]. This nurse tech medication will 08/11/2022." Further review revenotations on Res. #42 order for the medication code 'H Nurses' notes dated medication as 'on or Review of Res. #42 documentation that notified of the missimedication, or that consistently contact was unavailable to	tions include "administer ered". 2's Medication Administration (/18/22 under the order for the done lists the medication code urse notes". 8/18/22 record the medication ed on order, not administered". 2's MAR for 8/11/22 under the ation Risperidone lists the D' for "Hold/See nurse notes". 8/11/22 at 6:37 PM record on order'. A second nurses' nurse called Concept tated resident's Risperidone his facility as was told to this tech on 08/09/22 [2 days was told, again, by pharmacy I arrive this evening eals no further nurses notes or 42's MAR that the resident duled medication on 8/11/22. It's MAR for 8/10/22 under the ation Risperidone lists the D' for "Hold/See nurse notes". 1/8/10/22 record the order at this time'. It's medical record reveals no the resident's Physician was ed doses of the antipsychotic the pharmacy was ted each time the medication be given as ordered.	F7	755			
	2.) Review of the m	edical record for Res. #59					

PRINTED: 09/15/2022 FORM APPROVED OMB NO. 0938-0391

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING				E SURVEY PLETED
		475019	B. WING				0
	PROVIDER OR SUPPLIER			S 1	TREET ADDRESS, CITY, STATE, ZIP CODE 248 HOSPITAL DRIVE SAINT JOHNSBURY, VT 05819	087.	24/2022
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG	x	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY)	BE	(X5) COMPLETION DATE
F 755	reveals the residen with diagnoses that irregular and often can lead to blood c Nontraumatic Intracespontaneous bleed Infarction due to Erclot or obstruction]. Review of Physicia orders for "Rivarox: Give 1 tablet by mofibrillation, history of Review of Res. #42 resident identified a cardiovascular statuand 'is on Anticoagribrillation'. Care Plan intervent 'Administer medica'	t was admitted to the facility included Atrial Fibrillation [an very rapid heart rhythm that lots in the heart], cranial Hemorrhage [a into the brain] and Cerebral mbolism [stroke caused by a n Orders for Res. #59 include aban Tablet- 15 milligrams-buth in the evening for atrial of CVA [stroke]." I's Care Plan reveals the as having 'altered us related to Atrial Fibrillation' ulant therapy related to Atrial tions for Res. #59 list 3 times	F 7	755			
	medication Rivarox code '16' for "hold. Nurses' notes dated	8/18/22 record the					
	order". Review of the Medi [MAR] for 7/5/22 un medication Rivarox corresponding code the medication was notes reveals no no the medication. Re 7/4/22 under the ord	cation Administration Record der the order for the aban is blank, with no to explain if, if not, or why not given. Review of nursing the of explanation regarding eview of Res. #59's MAR on der for the medication notes".					

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID: FMK011

Facility ID: 475019

If continuation sheet Page 12 of 18

PRINTED: 09/15/2022 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING		(X3) DATE SURVEY COMPLETED		
		475019	B. WING		С		
NAME OF PROVIDER OR SUPPLIER		B. WING		TREET ADDRESS, CITY, STATE, ZIP CODE	08/	24/2022	
			- 1		248 HOSPITAL DRIVE		
ST JOHN	ISBURY HEALTH & R	EHAB			AINT JOHNSBURY, VT 05819		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFI TAG		(EACH CORRECTIVE ACTION SHOULD	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	
F 755	5 Continued From page 12		F 7	55			
	Continued From page 12 Nurses' notes dated 7/4/22 record the medication Rivaroxaban "not available, on order". Review of Res. #59's MAR on 6/26/22 under the order for the medication Rivaroxaban lists the medication code '16' for "hold. See nurses' notes". Nurses' notes dated 6/26/22 record the medication Rivaroxaban "on order". Review of Res. #59's medical record reveals no documentation that the resident's Physician ordered the medication held or was notified of the missed doses of the anticoagulant medication, or that the pharmacy was contacted when the medication was unavailable to be given as ordered. An interview and record review were conducted with the Director of Nursing [DON] on 8/24/22 at 9:30 AM. The DON confirmed the facility's Medication Administration Policy, under 'Practice Standards', includes: "If medication(s) is not available, the nurse will: 5.1.1 Coordinate with pharmacy to procure the medication(s) as soon as possible and discuss possible substitution options with pharmacist, if				Tag F755 POC accepted of 10/5/2022 by T. Dougherty P.Cota		
	applicable. 5.1.2 Notify the phy	sician/ADD of the					
	unavailability of the The DON confirmed documentation that or followed up with medications for both	medication(s). If that there was no the pharmacy was contacted regarding the missed In Res. #42 and Res. #59, or was contacted regarding the In & Control I)(2)(4)(e)(f)	F 8	80			

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID: FMK011

Facility ID: 475019

If continuation sheet Page 13 of 18

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A BUILDING		(X3) DATE SURVEY COMPLETED		
47501		475019	B. WING			C 08/24/2022	
NAME OF PROVIDER OR SUPPLIER ST JOHNSBURY HEALTH & REHAB			STREET ADDRESS, CITY, STATE, ZIP CODE 1248 HOSPITAL DRIVE SAINT JOHNSBURY, VT 05819				
(X4) ID PREFIX TAG	EACH DEFICIENCY MUST BE PRECEDED BY FULL		ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPI DEFICIENCY)	BE	(X5) COMPLETION DATE
F 880	AN OF CORRECTION IDENTIFICATION NUMBER: 475019 OF PROVIDER OR SUPPLIER OHNSBURY HEALTH & REHAB ID SUMMARY STATEMENT OF DEFICIENCIES FIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		F8	380	1. All residents/patients, visitors and sithe center have the potential to be affect by the alleged deficient practice. 2. Fans have been cleaned and adde to the daily housekeeping task list. Education was completed regarding trationale and importance of being diliquith infection prevention and control sith saff (including direct care, housekeep and others that enter precaution room regarding doffing and donning PPE. Education will include rationale and thimportance of being diligent with infection prevention and control strategies. 4. Education is being provided to licer nursing staff on wearing gloves during certain treatments and/or oral med additional staff of the audit will be reported the QAPI committee at which time the committee will evaluate the dand act on the information as indicate.	d he gent strategies bing is) ne stion ministrated on 8/2 mess of to ata	ion. 25/22.

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A BUILDING			(X3) DATE SURVEY COMPLETED	
475019		B. WING _		C 08/24/2022		
NAME OF PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE	00/2	24/2022	
ST JOH	NSBURY HEALTH & R	EHAB		1248 HOSPITAL DRIVE		
	r			SAINT JOHNSBURY, VT 05819		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION ((EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPRIED TO T	BE	(X5) COMPLETION DATE
F 880			F 88	30		
	Continued From page 14 (A) The type and duration of the isolation, depending upon the infectious agent or organism involved, and (B) A requirement that the isolation should be the least restrictive possible for the resident under the circumstances. (v) The circumstances under which the facility must prohibit employees with a communicable disease or infected skin lesions from direct contact with residents or their food, if direct contact will transmit the disease; and (vi)The hand hygiene procedures to be followed by staff involved in direct resident contact. §483.80(a)(4) A system for recording incidents identified under the facility's IPCP and the corrective actions taken by the facility. §483.80(e) Linens. Personnel must handle, store, process, and transport linens so as to prevent the spread of infection. §483.80(f) Annual review. The facility will conduct an annual review of its					
	This REQUIREMEN	eir program, as necessary. T is not met as evidenced				
	This REQUIREMENT is not met as evidenced by: Based on observations, staff interviews and record review, the facility failed to establish and maintain an infection prevention and control program designed to provide a safe, sanitary and comfortable environment and to help prevent the development and transmission of communicable diseases and infections. Findings include: 1. On 08/22/22 at approximately 10:30AM, observation of Unit B rooms 15-28, red plastic					

PRINTED: 09/15/2022 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING		(X3) DATE SURVEY COMPLETED	
		475019	B. WING_			С
NAME OF PROVIDER OR SUPPLIER		D. WING_	STREET ADDRESS, CITY, STATE, ZIP CODE	08	/24/2022	
ST JOH	NSBURY HEALTH & R	EHAB	1	1248 HOSPITAL DRIVE		
				SAINT JOHNSBURY, VT 05819		-
PREFIX TAG			PREFIX TAG	PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	BE	(X5) COMPLETION DATE
F 880	PLAN OF CORRECTION IDENTIFICATION NUMBER: 475019 ME OF PROVIDER OR SUPPLIER JOHNSBURY HEALTH & REHAB 4) ID SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		F 88			

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID: FMK011

Facility ID: 475019

If continuation sheet Page 16 of 18

PRINTED: 09/15/2022 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING		(X3) DATE SURVEY COMPLETED	
		475019	B. WING		C 08/24/2022	
NAME OF PROVIDER OR SUPPLIER		T	STREET ADDRESS, CITY, STATE, ZIP CODE	1 001	2412022	
ST JOHNSBURY HEALTH & REHAB			1248 HOSPITAL DRIVE SAINT JOHNSBURY, VT 05819			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFII TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY)) BE	(X5) COMPLETION DATE
	goggles to deliver a this room were on to precautions due to exited the room with proceeded to enter another meal tray a the same gown. This resident located in a was positive COVID near the door who don 08/22/22 at 12:2 understood this pracesidents were sick to her/his attention to COVID positive. 3. On 08/23/22 at 08 medication pass, a robserved giving inuit to a resident in room gloves. This nurse of wearing gloves to prinfection. 4. On 08/24/22 08:0 medication pass, a robserved giving inuit to a resident in room gloves. This nurse of wearing gloves to prinfection. 4. On 08/24/22 08:0 medication pass, a robserved giving inuits a resident in room gloves. This nurse of wearing gloves to prinfection. 4. On 08/24/22 08:0 medication pass, a robserved giving inuits a resident in room gloves. This nurse of wearing gloves to prinfection.	meal tray. The residents in ransmission- based COVID. The nurse then nout removing the gown and another room (B18) to deliver cross the hall while wearing is room contained one a bed near the window who is and one resident in the bed lid not have COVID. Interview is PM revealed the nurse citice to be ok since "all with COVID." It was brought that not all residents were in B28-W without wearing confirmed that s/he was not revent the spread of the spread of the subcutaneous injection of the subcutaneous injection was not revent the spread of the subcutaneous injection was not revent the spread of the subcutaneous injection was her/his hands or use ct with the resident and ucometer strip, tissues, dirty is room and before the computer for the next	F 8			
	wear gloves when in to sanitize.	confirmed that s/he did not jecting insulin and did forget the laundry area on				

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID: FMK011

Facility ID: 475019

If continuation sheet Page 17 of 18

PRINTED: 09/15/2022 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION (X3) D A. BUILDING			E SURVEY PLETED	
		475019	40 0 14010		C 24/2022	
NAME OF PROVIDER OR SUPPLIER ST JOHNSBURY HEALTH & REHAB			1	STREET ADDRESS, CITY, STATE, ZIP CODE 1248 HOSPITAL DRIVE SAINT JOHNSBURY, VT 05819		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	BE	(X5) COMPLETION DATÉ
F 880	08/23/22 at 8:00 All was heavily soiled approximately 5 fee clean laundry. This Housekeeping and of the observation.	ge 17 M, an operating large floor fan with dust. The fan was et away from and blowing over was confirmed by by the Laundry Manager at the time The Manager stated that who was responsible for	F 880	Tag F880 POC accepted on 10/5/2022 by T. Dougherty/F		

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID: FMK011

Facility ID: 475019

If continuation sheet Page 18 of 18