Division of Licensing and Protection HC 2 South, 280 State Drive Waterbury, VT 05671-2060 <u>http://www.dail.vermont.gov</u> Survey and Certification Voice/TTY (802) 241-0480 Survey and Certification Fax (802) 241-0343 Survey and Certification Reporting Line: (888) 700-5330 To Report Adult Abuse: (800) 564-1612

June 25, 2021

Lynnette Smith, Administrator The Manor, Inc 577 Washington Highway Morrisville, VT 05661-8972

Provider #: 475057

Dear Ms. Smith:

The Division of Licensing and Protection conducted an onsite complaint investigation on **June 9, 2021**. The purpose of the investigation was to determine if your facility was in compliance with Federal participation requirements of the Medicare/Medicaid Program. The investigation was completed on **June 9, 2021** and there were no regulatory violations related to the complaint allegations.

Sincerely,

famila MCotaRN

Pamela M. Cota, RN Licensing Chief

Enclosure

| DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES | | | | | | FORM APPROVED OMB NO. 0938-0391 | |
|---|----------------------|---|--|---------------------------------------|--|--|----------------------------|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING | | | (X3) DATE SURVEY COMPLETED C 06/09/2021 | |
| | | 475057 | | | | | |
| NAME OF PROVIDER OR SUPPLIER | | | | STREET ADDRESS, CITY, STATE, ZIP CODE | | | 09/2021 |
| THE MANOR, INC | | | | MORRISVILLE, VT 05661 | | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC | ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | (EACH CO | DER'S PLAN OF CORRECTIO RRECTIVE ACTION SHOULD ERENCED TO THE APPROPI DEFICIENCY) | BE | (X5) COMPLETION DATE |
| F 000 | INITIAL COMMENTS | | F 0 | 00 | | | |
| | was conducted by the | -site complaint investigation e Division of Licensing and at The Manor Inc. There olations identified. | | | | | |
| | | | | | | | |
| | | SUPPLIER REPRESENTATIVE'S SIGNATU | | | TLE | | (X6) DATE |

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES.

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