Division of Licensing and Protection HC 2 South, 280 State Drive Waterbury, VT 05671-2060 <u>http://www.dail.vermont.gov</u> Survey and Certification Voice/TTY (802) 241-0480 Survey and Certification Fax (802) 241-0343 Survey and Certification Reporting Line: (888) 700-5330 To Report Adult Abuse: (800) 564-1612

August 24, 2021

Mr. Brian Labelle, Administrator Union House Nursing Home 3086 Glover Street Glover, VT 05839-9701

Dear Mr. Labelle:

Enclosed is a copy of your acceptable plans of correction for the survey conducted on **August 5, 2021**. Please post this document in a prominent place in your facility.

We may follow-up to verify that substantial compliance has been achieved and maintained. If we find that your facility has failed to achieve or maintain substantial compliance, remedies may be imposed.

Sincerely,

Jamela Mcota RN

Pamela M. Cota, RN Licensing Chief

## PRINTED: 08/10/2021 FORM APPROVED

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<ul> <li>SS=D AND ABUSE</li> <li>3.17 (d.1) The facility must develop and implement written policies and procedures that prohibit mistreatment, neglect, and abuse of residents and misappropriation of resident property.</li> <li>3.17 (d.2) The facility must not use verbal, mental, sexual or physical abuse, corporal punishment, or involuntary seclusion.</li> <li>3.17 (d.3) A nursing home shall not employ individuals who have been: <ol> <li>found guilty of abusing, neglecting, exploiting or mistreating residents by a court of law, or</li> <li>how a finding entered into the Vermont Adult Abuse Registry concerning abuse, neglect, exploitation or mistreatment of residents or misappropriation of their property.</li> </ol> </li> <li>This REQUIREMENT is not met as evidenced by: <ul> <li>Per review of personnel records on 7/27/2021, the facility revised the process for conducting background checks in house instead of reliance on contracted companies.</li> <li>The facility ratiff responsible for running and monitoring background checks in house instead of reliance on contracted companies.</li> <li>The facility revised the process.</li> <li>An audit will be completed by the administrator or designee as needed with new employees/contract end complander into the demony had completed the required registry checks and comfirmed that there is no evidence to indicate the</li> </ul></li></ul>	<ul> <li>SS=D AND ABUSE</li> <li>3.17 (d.1) The facility must develop and implement written policies and procedures that prohibit mistreatment, neglect, and abuse of residents and misappropriation of resident property.</li> <li>3.17 (d.2) The facility must not use verbal, mental, sexual or physical abuse, corporal punishment, or involuntary seclusion.</li> <li>3.17 (d.3) A nursing home shall not employ individuals who have been: <ol> <li>I. No residents were negatively affected by the alleged deficient practice.</li> </ol> </li> <li>2. Residents residing in the facility have the potential to be affected by the alleged deficient practice.</li> <li>The identified employees have had background checks conducted and there were no findings.</li> <li>4. An audit was completed to ensure any employee, contracted employee, and volunteers that interact with residents have had background checks conducted.</li> <li>5. The facility revised the process for conducting background checks in house instead of reliance on contracted companies.</li> <li>6. The facility staff responsible for running and monitoring background checks in house instead of reliance on contracted complanes.</li> <li>7. The facility revised there was evidence of a wermont Adult Abuse Registry for 2 of 5 employees (#1 &amp; #2). In the personnel files that the facility contract aff and sha assumed that the company that they were hired through had completed the required registry checks and confirmed that there is no evidence to indicate the Adult Abuse Registry checks and confirmed that there is no evidence to indicate the Adult Abuse Registry checks and confirmed that they is no evidence to indicate the Adult Abuse Registry checks and confirmed that there is no evidence to indicate the Adult Abuse Registry checks and confirmed that there is no evidence to indicate the Adult Abuse Registry checks and confirmed that there is no evidence to indicate the Adult Abuse Registry checks and confirmed that the registry for 2 of 5</li> </ul>	PREFIX	(EACH DEFICIENC	Y MUST BE PRECEDED BY FULL	PREFIX	(EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE	SHOULD BE COMPLETE
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