

Division of Licensing and Protection

HC 2 South, 280 State Drive

Waterbury, VT 05671-2060

<http://www.dail.vermont.gov>

Survey and Certification Voice/TTY (802) 241-0480

Survey and Certification Fax (802) 241-0343

Survey and Certification Reporting Line: (888) 700-5330

To Report Adult Abuse: (800) 564-1612

July 13, 2018

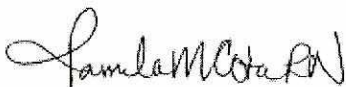
Angela Zizza, Manager
Valley Terrace
2820 Christian Street
White River Junction, VT 05001-9822

Dear Ms. Zizza:

Enclosed is a copy of your acceptable plans of correction for the survey conducted on **June 27, 2018**. Please post this document in a prominent place in your facility.

We may follow-up to verify that substantial compliance has been achieved and maintained. If we find that your facility has failed to achieve or maintain substantial compliance, remedies may be imposed.

Sincerely,



Pamela M. Cota, RN
Licensing Chief

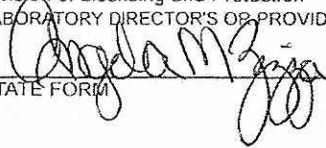
Division of Licensing and Protection

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 1004	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 06/27/2018
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NAME OF PROVIDER OR SUPPLIER VALLEY TERRACE	STREET ADDRESS, CITY, STATE, ZIP CODE 2820 CHRISTIAN STREET WHITE RIVER JUNCTION, VT 05001
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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R100	Initial Comments: An unannounced onsite relicensing survey, complaint investigation, and a self-reported incident investigation was conducted by the Division of Licensing and Protection from 6/26 to 6/27/18. The following is a regulatory finding.	R100		
R181 SS=D	V. RESIDENT CARE AND HOME SERVICES 5.11 Staff Services 5.11.d The licensee shall not have on staff a person who has had a charge of abuse, neglect or exploitation substantiated against him or her, as defined in 33 V.S.A. Chapters 49 and 69, or one who has been convicted of an offense for actions related to bodily injury, theft or misuse of funds or property, or other crimes inimical to the public welfare, in any jurisdiction whether within or outside of the State of Vermont. This provision shall apply to the manager of the home as well, regardless of whether the manager is the licensee or not. The licensee shall take all reasonable steps to comply with this requirement, including, but not limited to, obtaining and checking personal and work references and contacting the Division of Licensing and Protection in accordance with 33 V.S.A. §6911 to see if prospective employees are on the abuse registry or have a record of convictions. This REQUIREMENT is not met as evidenced by: Based on review of background checks of current employees and staff interviews on 6/27/2018, the assisted living home failed to obtain the necessary background checks for 2 of the 5 employees reviewed. The specifics are detailed	R181	R181 The background checks, Adult and Child abuse registry for the 2 employees in question were completed on 6/28/18. Both employee records came back with no findings on the Adult and Child abuse registries. An audit of all employee files took place on 6/29/18, by the Executive Director, and completed on 6/30/18. All employees presently working in the facility have all the required background checks in a personnel file. All new employees will have background checks completed before an official offer of employment is made. The Business Manager will complete the background checks and report the results to the Executive Director. An audit on background checks for new employees will be reported to the Quality Assurance committee on a quarterly basis.	6/28/18

Division of Licensing and Protection LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE 	TITLE Executive Director	(X6) DATE 7/10/18
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R181 POC accepted 7/11/18 K Campos RN / PMA

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R181	Continued From page 1 below: Per review of 5 current employee personnel records, the home failed to assure that they had obtained the required background checks prior to hire. One employee had no background checks for either the Adult or Child registry, and the second employee was missing the Child registry check. The Executive Director confirms, during interview on 6/27/2018, that the necessary background checks were not all completed for these 2 employees.	R181		
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