



AGENCY OF HUMAN SERVICES

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DEPARTMENT OF DISABILITIES, AGING AND INDEPENDENT LIVING

Division of Licensing and Protection

HC 2 South, 280 State Drive

Waterbury, VT 05671-2060

<http://www.dail.vermont.gov>

Survey and Certification Voice/TTY (802) 241-0480

Survey and Certification Fax (802) 241-0343

Survey and Certification Reporting Line: (888) 700-5330

To Report Adult Abuse: (800) 564-1612

May 6, 2019

Ms. Melissa Greason, Manager  
Washington Elms  
126 Elm Street  
Bennington, VT 05201-2232

Dear Ms. Greason:

Enclosed is a copy of your acceptable plans of correction for the survey conducted on **March 6, 2019**. Please post this document in a prominent place in your facility.

We may follow-up to verify that substantial compliance has been achieved and maintained. If we find that your facility has failed to achieve or maintain substantial compliance, remedies may be imposed.

Sincerely,

A handwritten signature in cursive script that reads "Pamela M. Cota".

Pamela M. Cota, RN  
Licensing Chief

2019/04/16 12:08:44 4 /5

PRINTED: 03/19/2019  
FORM APPROVED

Division of Licensing and Protection

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  0103	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____	(X3) DATE SURVEY COMPLETED  C 03/06/2019
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NAME OF PROVIDER OR SUPPLIER  WASHINGTON ELMS	STREET ADDRESS, CITY, STATE, ZIP CODE 126 ELM STREET BENNINGTON, VT 05201
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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R100	Initial Comments:	R100		
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An unannounced on-site complaint investigation was conducted by the Division of Licensing and Protection on 3/6/2019. The following regulatory violation was identified.

R191 SS=D	V RESIDENT CARE AND HOME SERVICES	R191		
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5.12 Records/Reports

5.12.c A home must file the following reports with the licensing agency:

5.12.c.(1) When a fire occurs in the home, regardless of size or damage, the licensing agency and the Department of Labor and Industry must be notified within twenty-four (24) hours. A written report must be submitted to both departments within seventy-two (72) hours. A copy of the report shall be kept on file.

5.12.c.(2) A written report of any accident or illness shall be placed in the resident's record. Any untimely deaths shall be reported and a record kept on file.

5.12.c.(3) A report of any unexplained absence of a resident from a home for more than 12 hours shall be reported to the police, legal representative and family, if any. The incident shall be reported to the licensing agency within twenty-four (24) hours of disappearance followed by a written report within seventy-two (72) hours, a copy of which shall be maintained.

5.12.c.(4) A written report of any breakdown or cessation to the home's physical plant's major services (plumbing, heat, water supply, etc.) or supplied service, which disrupts the normal

*Please see next page.*

Division of Licensing and Protection

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

*Melissa S. Treason*

TITLE

*Administrator*

(X6) DATE

*4-16-19*

STATE FORM

0299

2X2011

If continuation sheet 1 of 2

*R191-POC accepted 5/3/19 SFreeman RN/AME*

2019/04/16 12:08:44 5 /5

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R191 Continued From page 1

course of operation. The licensee shall notify the licensing agency immediately whenever such an incident occurs. A copy of the report shall be sent to the licensing agency within seventy-two (72) hours.

5.12.c. (5) A written report of any reports or incidents of abuse, neglect or exploitation reported to the licensing agency.

5.12.c. (6) A written report of resident injury or death following the use of mechanical or chemical restraint.

This REQUIREMENT is not met as evidenced by:  
Based on staff interview the facility failed to report an out of service elevator to the licensing agency immediately, and failed to send a copy of the report to to licensing agency within seventy-two (72) hours. The findings include the following.

Per interview with the Administrator of the facility on 3/6/2019 at 9:00 AM confirmation was made that the elevator, which transports residents to and from the second floor living area, was out of service for over seven (7) days. S/he also confirmed that it had not been reported to the licensing agency immediately and a copy of the report was not sent to the licensing agency within seventy-two (72) hours.

R191

R191 - Sect 5.12

In the future we shall notify within 24 hrs, both the Licensing Agency & the Dept. of Labor & Industries if the elevator is out of service. Also we will follow up with a written report within 72 hours. I will make a written policy & procedure outlining the above for our facility staff to follow.

Melissa Shearon  
4-16-19

The policy & procedure shall be in place by April 24th!

*Melissa Shearon*

6829

2X2D11  
*Administrator*

2019/04/16 12:08:44 5 /5

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R191	<p>Continued From page 1</p> <p>course of operation. The licensee shall notify the licensing agency immediately whenever such an incident occurs. A copy of the report shall be sent to the licensing agency within seventy-two (72) hours.</p> <p>5.12.c. (5) A written report of any reports or incidents of abuse, neglect or exploitation reported to the licensing agency.</p> <p>5.12.c. (6) A written report of resident injury or death following the use of mechanical or chemical restraint.</p> <p>This REQUIREMENT is not met as evidenced by: Based on staff interview the facility failed to report an out of service elevator to the licensing agency immediately, and failed to send a copy of the report to to licensing agency within seventy-two (72) hours. The findings include the following.</p> <p>Per interview with the Administrator of the facility on 3/6/2019 at 9:00 AM confirmation was made that the elevator, which transports residents to and from the second floor living area, was out of service for over seven (7) days. S/he also confirmed that it had not been reported to the licensing agency immediately and a copy of the report was not sent to the licensing agency within seventy-two (72) hours.</p>	R191	<p>At a staff mtg, on April 14th we reviewed the "updated" elevator policy &amp; procedures. We will review with our new staff &amp; periodically with all staff. Now that I am reminded of the regulation, I can assure the Dept. that this will not occur again.</p> <p>Melissa Sheason 4-28-19</p>	
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*Melissa Sheason*

0229

2X2011

*Administrator*

4-28-19

## POLICY AND PROCEDURES For ELEVATOR

- 1.) DO NOT use elevator in an event of a fire!
- 2.) STAFF ONLY to operate elevator!
- 3.) Elevator not to be operated between hours of 11pm until 6am unless necessary.
- 4.) STAFF encouraged to use stairs as opposed to elevator
- 5.) VT. Dept of Licensing to be notified, as well as Dept. of Labor & Industry, within 24hrs, if elevator is out of service. Written reports within 72hrs.

VT. Dept. of Licensing  
HC 2 South, 2809 State Dr,  
Waterbury, Vt 05671  
(802)241-0344

VT. Dept. of Labor & Industry  
5 Green Mountain Dr,  
Montpelier, Vt 05602  
(802)828-4000

*Attach to Plan of Correction*